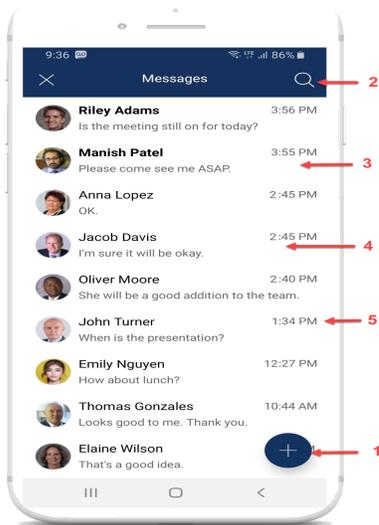


# Clearspan Mobile for Android

QUICK REFERENCE GUIDE

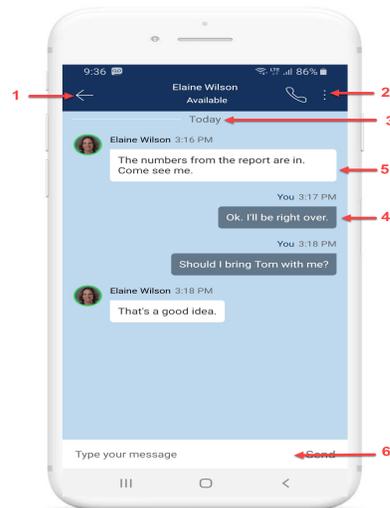
Clearspan Mobile softphone and messaging application is available for both Android and iOS mobile phones, and tablet platforms.

## Messages



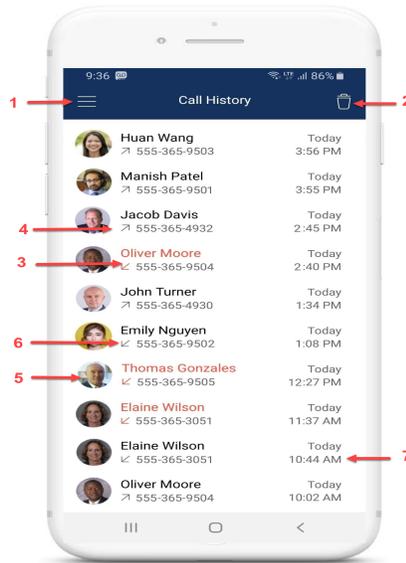
1. New message
  2. Search for messages
  3. Unread message
  4. Read message
  5. Date/time stamp
- Group message will also be displayed.

## Chat Thread



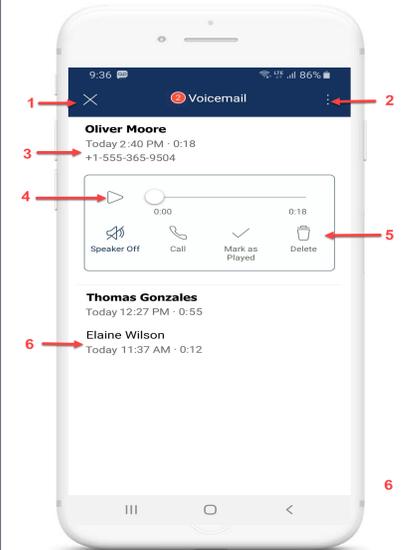
1. Tap to return to the previous screen
2. More menu to view profile.
3. Date stamp
4. Outgoing message
5. Incoming message
6. Input field

## Call History



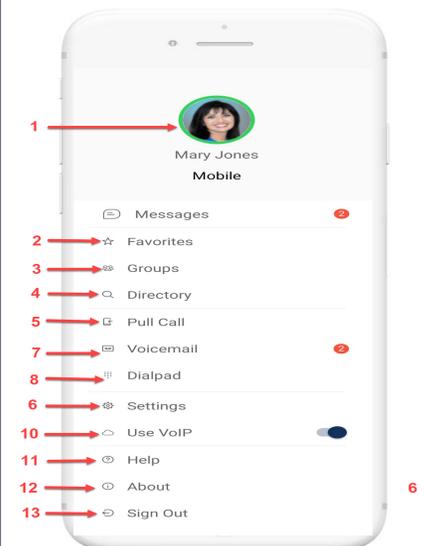
1. Tap to open the application menu
2. Delete all
3. Missed call
4. Placed call
5. Jump to profile
6. Received call
7. Time/date of call
8. Call from unknown contact

## Voicemail



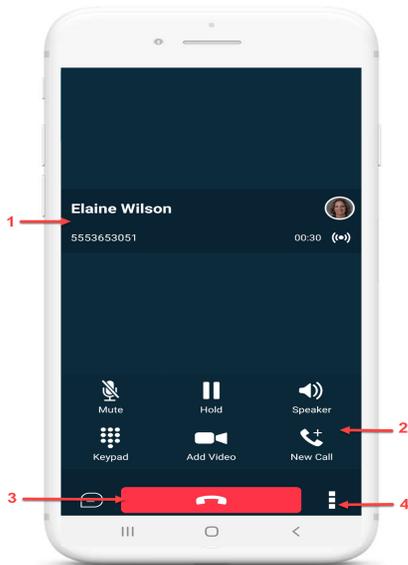
1. Tap to close the Voicemail
2. More actions: Call Voicemail, View Voicemail Settings
3. New Voicemail with date, time, duration and phone number
4. Play/Pause
5. Speaker, call, mark as new, delete
6. Played Voicemail

## Application Menu



1. My profile
2. Favorite contacts
3. Group of contacts
4. Search for directory
5. Pull ongoing calls from other devices
6. Settings (Do Not Disturb is turned on)
7. Visual Voicemail
8. Call any number from Dialpad (Long press on '1' on the numeric pad calls your voicemail)
9. Settings (Do Not Disturb is turned on)
10. Use VoIP
11. Help (learn how to use the app)
12. About (find more information in About for the client version, license, and legal notices)
13. Sign out of the app

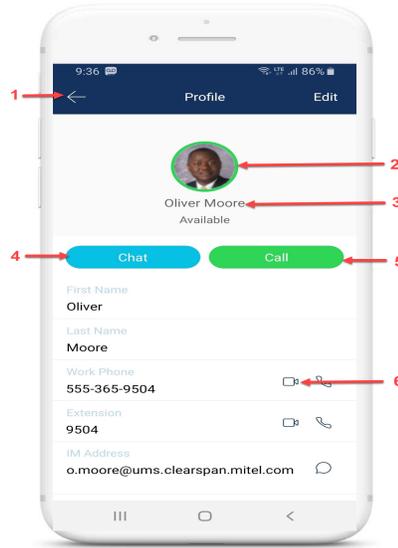
## In Call



1. Name, number
2. Call control actions:
  - Mute/unmute Hold/resume
  - Audio source: Speaker/Bluetooth
  - Headset Keypad (DTMF entry)
  - Video New call
3. Hang up
4. More:
  - Transfer

- Conference
- Transfer to mobile

## Contact Profile



1. Tap to return to the previous screen
2. Profile picture
3. Name
4. Chat
5. Call to this person's primary number
6. Call with video



## More Information

For details on all the available features and options, refer to the [Relevant documentation](#).