

Global Protect VPN Guide – MAC

What is VPN?

A virtual private network, or VPN, is an encrypted connection over the Internet from a device to a network. The encrypted connection helps ensure that sensitive data is safely transmitted. It prevents unauthorized people from eavesdropping on the traffic and allows the user to conduct work remotely.

When should a VPN be used?

A VPN should be used when remote access is needed to securely connect a device outside the campus.


Important Note: You must be enrolled in the DUO system before attempting to use this VPN.

[DUO Enrollment Guide](#)

After successful DUO enrollment you can continue this guide.

This section is to download the Global Protect VPN client, you do not need to repeat this section after installation is complete. If you have the client installed from a previous deployment please uninstall before proceeding.

Visit: <https://ssovpn.csustan.edu> and login to the SSO-MFA system with your @csustan.edu



Stanislaus State

Logging into *ssovpn.csustan.edu*

Warrior Sign In

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Sign In

[Forgot your Warrior Username or Password?](#)

Warrior Identity Information

Your Warrior Username is the first part of your University e-mail address, up to the "@" symbol. (ie: for JBond@csustan.edu, the Warrior Username is "JBOND").


Your Password is initially set at the "Initial" Sign In page that you received from Admissions, or you can [reset your Password](#).

Need Help?

Documentation for [Students](#), [Faculty](#), or [Staff](#).

You can also contact the [Technology Support Desk](#) for assistance, 667-3687


You will be presented with a DUO authentication screen, complete the MFA request.



Stanislaus State

Logging into *ssovpn.csustan.edu*

Authentication with Duo is required for the requested service.



[What is this?](#) [Add a new device](#) [My Settings & Devices](#) [Need help?](#)

Powered by Duo Security

Choose an authentication method

<input checked="" type="checkbox"/> Duo Push <small>RECOMMENDED</small>	Send Me a Push
<input type="checkbox"/> Call Me	Call Me
<input type="checkbox"/> Passcode	Enter a Passcode

Remember me for 1 day

[Cancel this Request](#)

Click "Send me a push" for a mobile device

Then accept the code that appears on the screen of your mobile device.

The webpage will switch to the one below:



GlobalProtect Portal

[Download Windows 32 bit GlobalProtect agent](#)

[Download Windows 64 bit GlobalProtect agent](#)

[Download Mac 32/64 bit GlobalProtect agent](#)

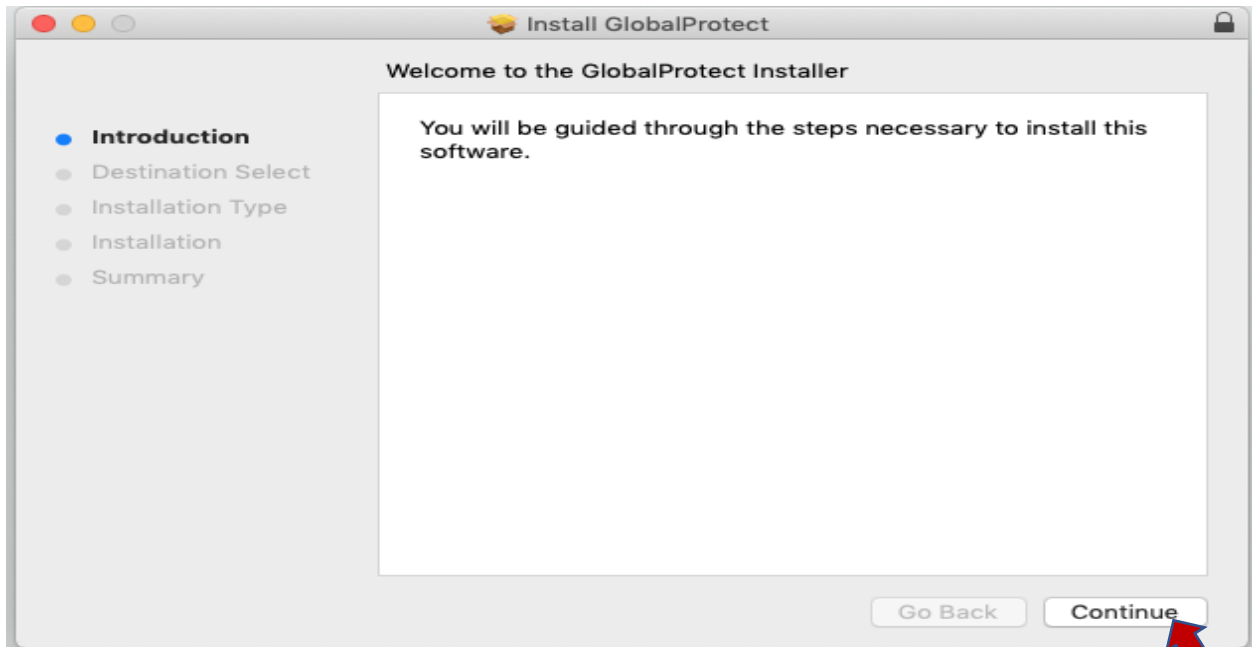


Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent.

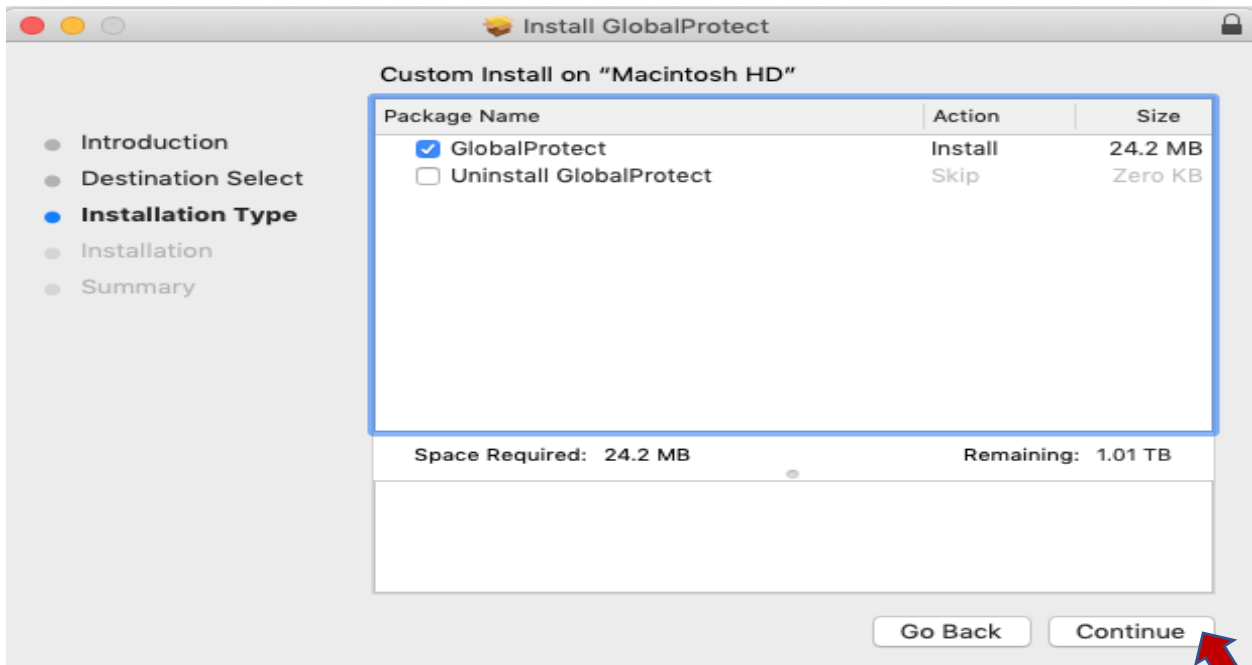
Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

Choose the appropriate software for your computer, download, save and run.



Click "continue".

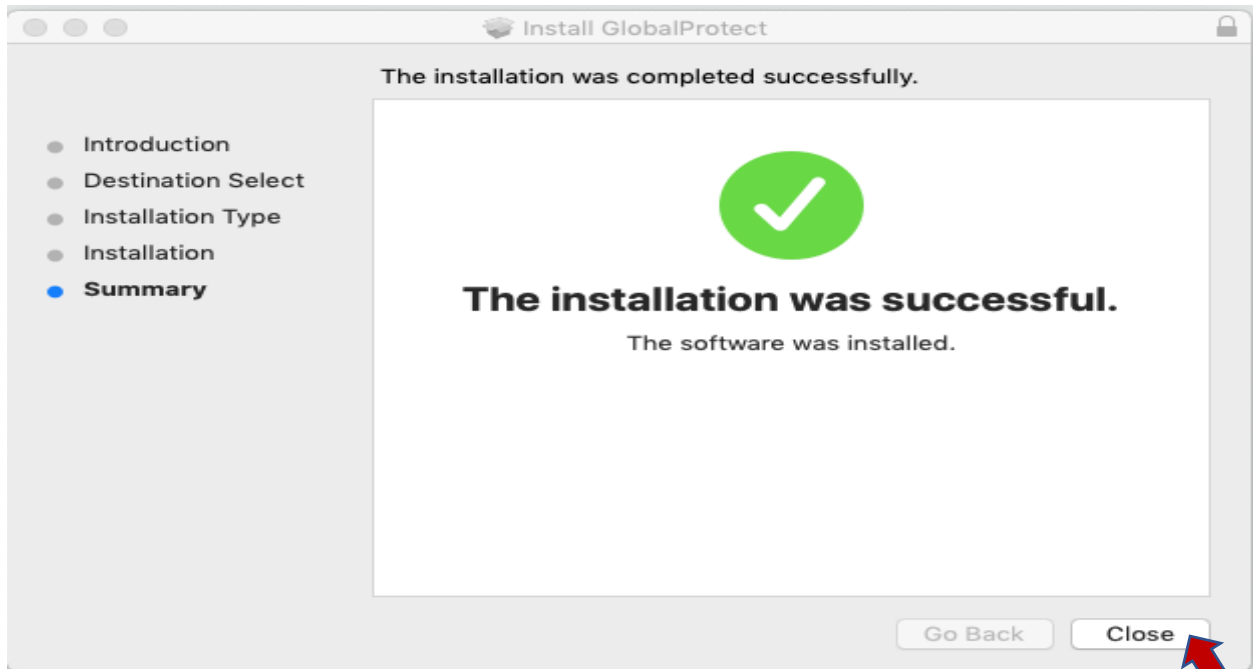


Click "continue."

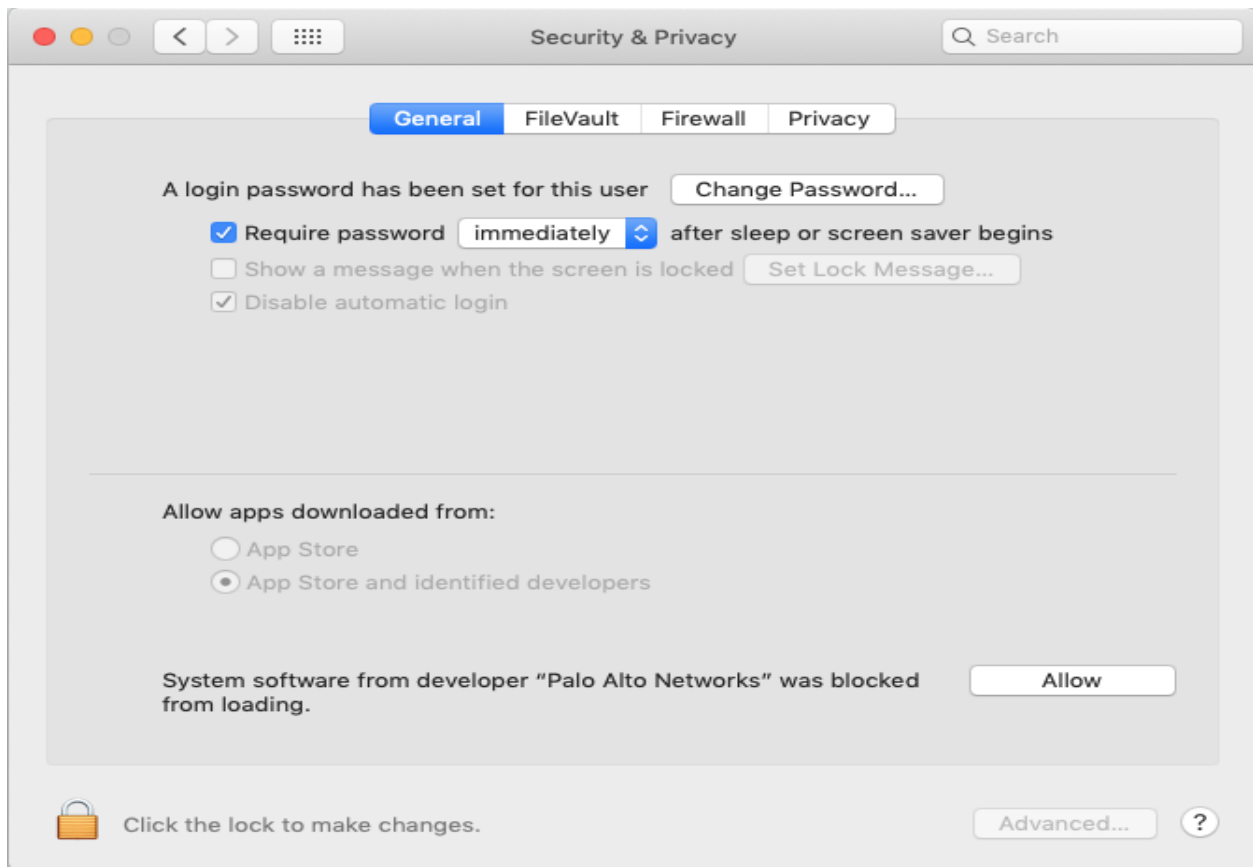
Then click "Install".



Put in the password to allow the process to continue.
Then click "Close"

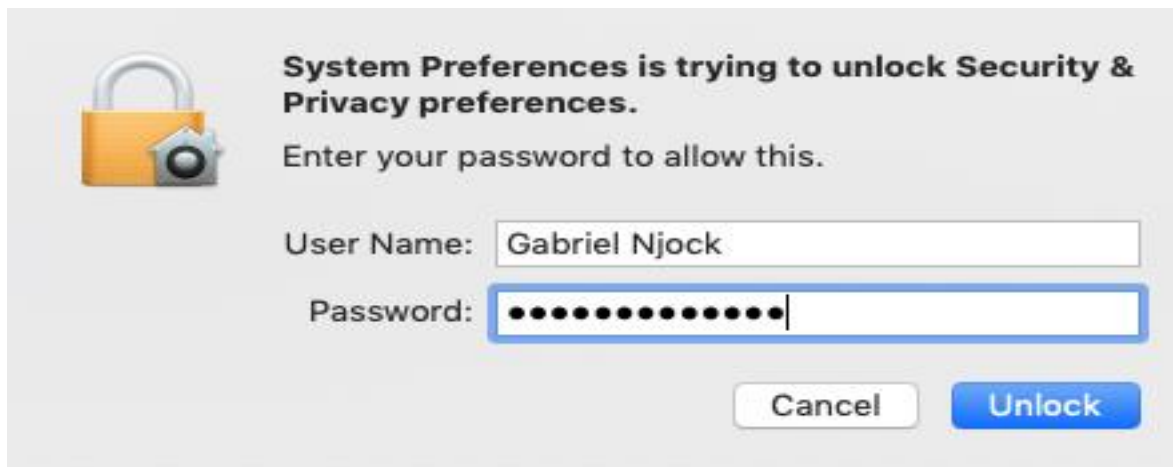


If a Security and Privacy dialog pops up, choose to open it by following the steps below. Otherwise, go to the configuration section.

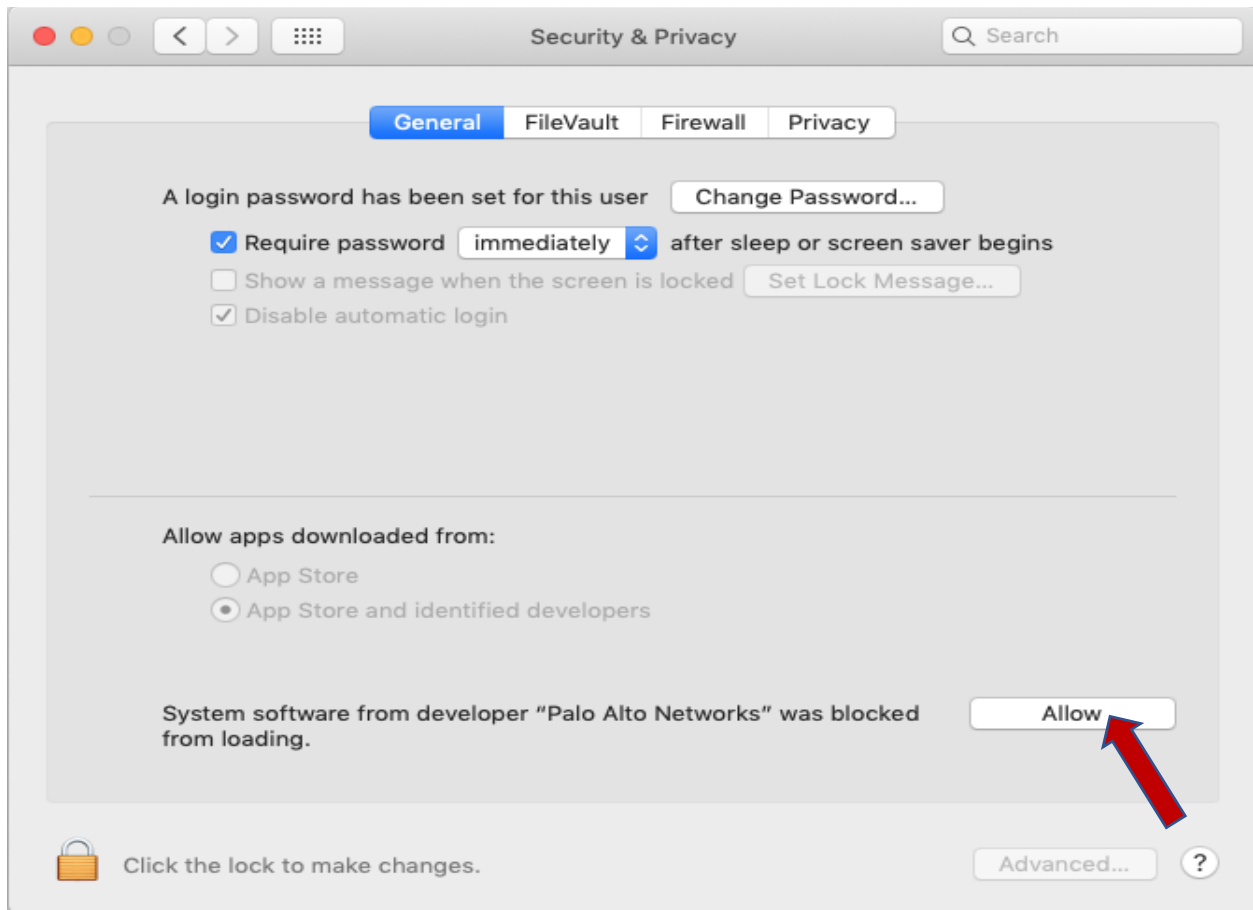


By clicking the lock to make changes.

Key in your credentials to unlock and make the change.



Then click “allow”.



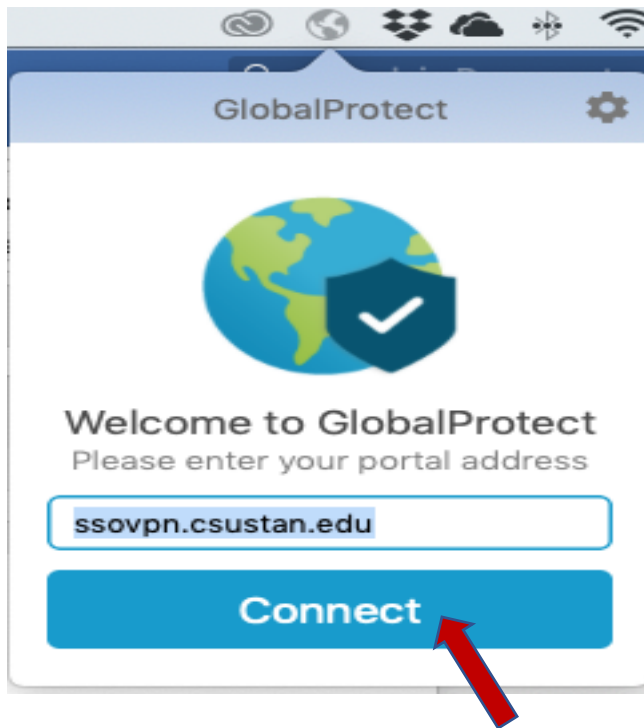
Configuration:

A grey globe will appear on your computer taskbar.

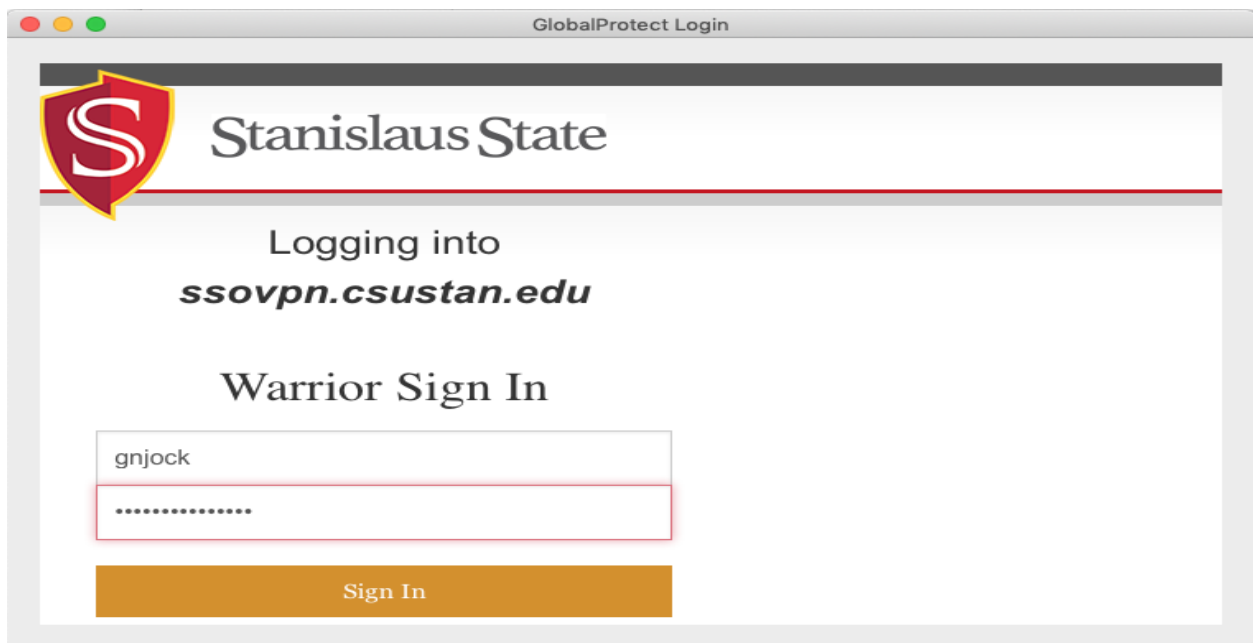


Click on that grey globe.

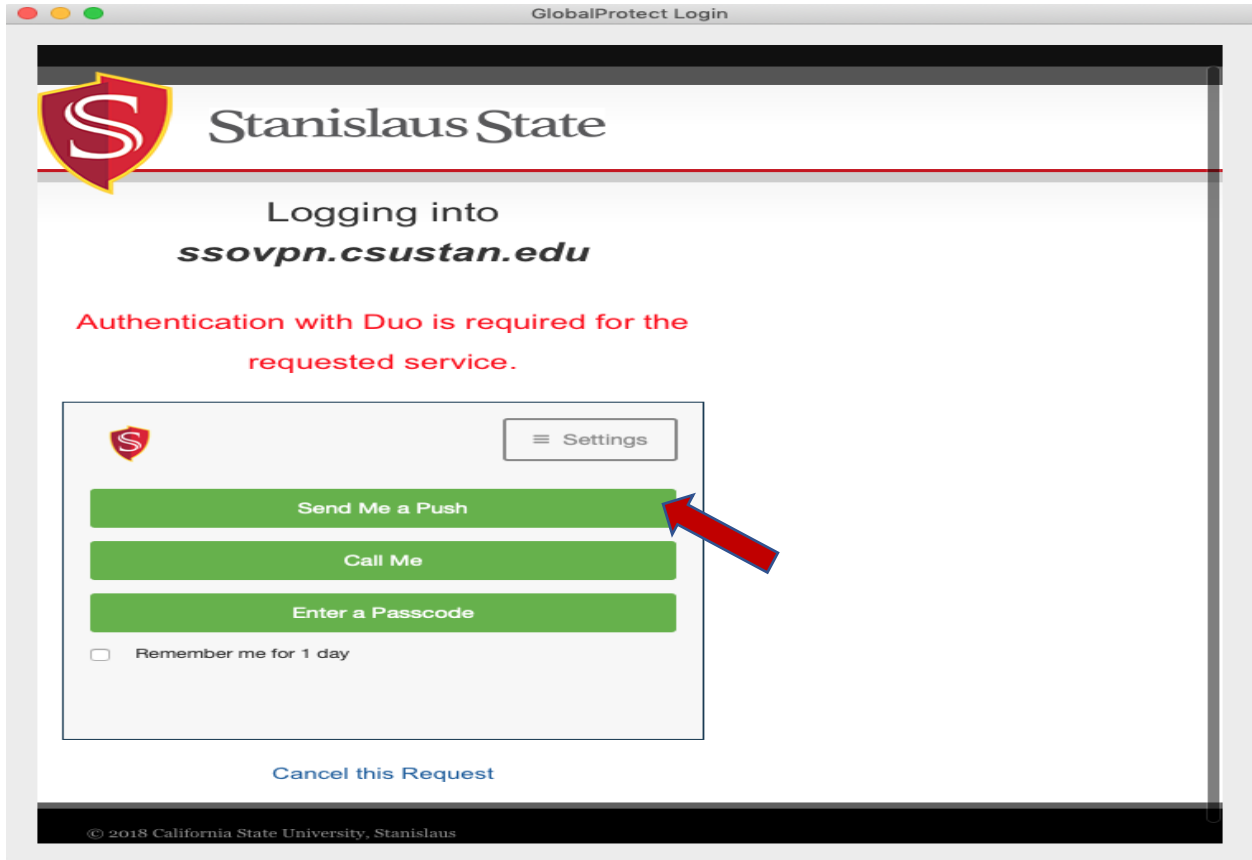
Enter: ssovpn.csustan.edu and click connect.



You will be prompted to login to Global Protect SSO-MFA system.



You will be presented with a DUO authentication screen, complete the MFA request. Choose “Send Me a Push” and accept on your mobile device in this case.



Once connected the client will appear with vivid colors on the taskbar.

