Company Webpage: http://vgandsons.com/contact-us.html

We have a seasonal position open at my company, Van Groningen & Sons. Please share with your students. Thank you! The job posting is located below:

We're Hiring!

It's time to start hiring some seasonal help in our office, please reach out to <a href="https://https

After Hours Transportation Support / Clerical

Primary Role:

The primary responsibility of this position is to provide after hours support to company owned trucks / drivers, outside carriers, and day shift VGS transportation coordinators to ensure on time and efficient deliveries of all shipments.

Secondary Roles:

- 1. Provide clerical work including but not limited to load / order entry, driver paperwork (POD's), etc.
- 2. Hiring Start learning and assisting with the hiring of carriers at the best possible rates while still maintaining the highest level of service.

Responsibilities:

- 1. After hours support dispatching of company owned trucks / drivers accordingly to ensure on time deliveries.
- 2. Provide historical data through reports showing past rates on specific lanes.
- 3. Manage on file up to date carrier documentation.
- 4. Schedule delivery appointments, both online and by phone
- 5. Instruct drivers on load requirements.
- 6. Administrative duties when tendering load confirmations as trucks are hired.
- 7. Track and report back to appropriate parties with updates of truck status.
- a. Includes communication with drivers / trucking company dispatchers to ensure the load will be loaded and delivered on time.
- b. Includes communication with shipping points to ensure truck arrives during scheduled shipping hours or scheduled appointment.
- c. Includes communication with sales department to ensure truck delivers to customer during scheduled receiving hours or scheduled appointment.
- 8. Maintain updated required driver & company data and files, including contracts, insurance, safety, driving records, etc.
- 9. Complete orders accurately and in a timely manner.
- 10. Take product-order inquiries via phone and email.
- 11. Proactively manage delivery deficiencies and quality concerns or issues including reordering, rejection, contamination, etc.
- 12. Continually exceed customer's expectations by dispatching hassle-free deliveries, on time, every time.

Requirements & Qualifications:

- 1. Prior proven experience as a clerical or administrative support.
- 2. Demonstrated experience in transportation, logistics or supply chain.
- 3. Familiar with DOT rules and regulations.
- 4. Strong organizational, analytical and accuracy skills.
- 5. Must possess excellent communication skills, customer service skills, and be motivated and willing to take initiative.
- 6. Good decision-making; ability to prioritize goals and work.
- 7. Must have the ability to multi-task and be able to use a computer with experience using Microsoft Word, Outlook and Excel.
- 8. Process oriented with ability to apply technology to the solutions of real business problems.
- 9. Knowledge of distribution and inventory management systems.
- 10. Experience with budget management and delivery.
- 11. Experience with strategy and implementation.
- 12. Position requires sitting for prolonged periods of time, heavy phone use; standing, bending, and operating a keyboard.

Preferred Qualifications:

- 1. Agribusiness background or knowledge of produce (fruit and vegetable) industry.
- 2. Bilingual Spanish speaking.
- 3. Knowledge of Famous Software or similar ag industry management systems.

Work Environment and/or Hours of Work:

Position works after normal business hours during the season.

- a. Season is from April to October
- b. Work schedule is 3:00 pm until 9:00 pm Monday through Saturday with 4 floating hours = 40 hour work week

Please call the office for more information 209-982-5248