Scope of Review
This assessment reviewed the effectiveness of the Division of Student Affairs Management Team.

Mission
In keeping with the University mission, Student Affairs will develop and retain a diverse student body and provide the best student services in California, in support of academic success and lifelong learning.

Assessment Summary
I. Brief description of the assessment process.
   The team worked together toward agreement and rated on consensus after discussion.

II. Identified strengths and weaknesses.
   Strengths:
   • Campus and Community Relations. This suggests that Student Affairs is effectively communicating within the division, university, and community. In addition, other areas of strength are leadership, organization and management, which speak to a strong organization that is focused and directed.
   Weaknesses:
   • Diversity, mission, assessment, and facilities, technology, and equipment. Technology is an area the needs work and has been a campus issue as well.

Priorities for the Program
• Diversity education could be emphasized more in the division. It is felt that there could be more skill development in dealing with other cultures.
• Assessment and evaluation could be used more to recognize staff performance. It is also felt that a greater variety of measures could be employed to ensure objectivity and comprehensiveness.
• Technology training for staff would be helpful, and there is the need for an in-house support system. Moreover, there is a need for a systematic planned equipment replacement program significantly.
• Facilities for many administrative units have improved however, there are notable facility concerns related to student recreational, leadership and organizational programs.