Scott Kuykendall
Superintendent of Schools
Stanislaus County Office of Education
Tony Jordan,

Executive Director

Child/Family Services

Stanislaus County Board of Education

Mary Ann Sanders, Chair

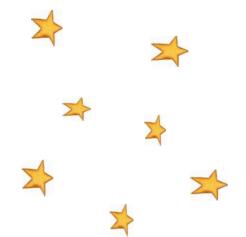
Chinyere Nnodim-Jack, Vice Chair

Alice J Pollard, Member

Kim Rose, Member

Kim Spina, Member





# Child/Family Services 1325 H Street #005

## CHILD CARE RESOURCE & REFERRAL



A service of the Stanislaus County Office of Education Child/Family Services Division Scott Kuykendall, Superintendent





#### REFERRAL POLICY AND SERVICES

The California Department of Education, Child Development Division funds Child Care Resource and Referral (R&R) Programs, in all 58 California counties.

R&R provides comprehensive information and referrals regarding child care and children's services to parents and providers. R&R does not place children in care or guarantee the quality of the providers referred. The California Department of Social Services is responsible for licensing child care programs. The licensing process is primarily a health and safety screening of the facility and a criminal background check of the applicant (s). Only parents can decide on the suitability of a program for their children.

R&R staff contact all newly licensed facilities and offer them the opportunity to accept or decline placement in the R&R referral system. R&R does not assume responsibility for filling child care service vacancies.



## ADDITIONAL POLICIES AND SERVICES

- Services provided free of charge
- Referrals to all types of child care facilities, including licensed and exempt centers and licensed family child care homes in Stanislaus County
- Referrals that best meet the identified needs of the family, including children with special needs
- Information received from parents during the child care referral request is confidential
- Information on how to open a family child care home or child care center
- Handouts regarding managing a family child care business, choosing quality care, and other child development issues
- Toy Lending Library
- Information on subsidized programs for low-income parents
- Workshops on topics of interest to providers, parents and center staff
- Referrals to community service agencies
- Assistance with registration of exempt providers through Trustline Registry
- Hablamos Español



### COMPLAINT POLICY

In the event that complaints regarding child In The event that complaints regarding child care arise, R&R will not assume or be responsible for initiating corrective action. All complaints regarding licensed facilities should be directed to the California Department of Social Services, Community Care Licensing Division, Fresno Regional

Office at:

1 (844) 538-8766

If the California Department of Social Services substantiates any complaints, Child Care referrals to

#### STANISLAUS COUNTY OFFICE OF EDUCATION CHILD/FAMILY SERVICES DIVISION

CHILD CARE RESOURCE & REFERRAL PROGRAM

1325 H STREET MODESTO, CA 95354

(209) 238-6400

OFFICE HOURS: MONDAY-FRIDAY 8:00 AM—4:30 PM

WWW.FINDCHILDCARESTANISLAUS.ORG