



CALIFORNIA STATE UNIVERSITY, STANISLAUS
2002 Student Affairs Assessment Project
CAS EXECUTIVE SUMMARY

Student Health Center: Stockton Health Services

Scope of Review

The scope of this review is to provide an in-depth review of the health facilities and services provided at the Stockton satellite clinic.

Mission

The mission of the Student Health Center—Stockton is to provide prevention, education, and healing services to enhance student learning and improve retention at the Stockton Center.

Assessment Summary

I. *Brief description of the assessment process.*

After completion of the CAS Self Assessment Guide, the Stockton Health program's overall compliance score was averaged at almost 90%. The team worked together toward agreement and rated on consensus after discussion.

II. *Identified strengths and weaknesses.*

Strengths:

- Certainly the biggest strength was the actual provision of on-site services, although limited, to the Stockton students. Many of the program elements met essential standards.

Weaknesses:

- The areas of mission, programming and access were ranked lower due to the scope of service, community partnerships and hours of service. Financial resources were lacking in compliance mainly due to allocation of adequate funds to address the program needs. Facilities/equipment and assessment/evaluation proved most troublesome with serious concerns surrounding security/privacy and assessment/evaluation.

Priorities for the Program

- Programming: increase hours of operation thereby increasing access to services.
- Facilities, Technology and Equipment: take measures to secure records and computer access as well as privacy/confidentiality of student visits; additionally, provide for on-site equipment calibration and biohazard waste management.
- Assessment and Evaluation: institute measures to systematically evaluate patient satisfaction and quality of care then utilize results to adjust programming and recognize staff performance.