CALIFORNIA STATE UNIVERSITY, STANISLAUS

Housing & Residential Life

2014-2015 Housing Administrative Policies and Regulations

The License Agreements for the 2014-2015 Year, include the following contract options: Summer, Year Round, Academic Year, Intersession, Intersession/Spring, Spring). **University Housing remains open during the Thanksgiving holiday and spring break; however, it is closed for the period between fall and intersession, December 20, 2014-January 1, 2015. The exception to this is year-round residents who pay to remain in housing.**

This document is fully incorporated into the License Agreement. By signing the License Agreement, the student licensee agrees to abide by all the regulations contained in this document.

Access to University Housing Facilities & Key Use Policies

All residents are expected to be aware of and comply with the following:

- Residents are responsible for all keys issued to them and must carry their keys at all times.
- Lost or stolen keys must be reported to the Housing Office immediately. New keys will be issued for a fee of $45 per lost or missing key.
- Damage to keys, which are the result of resident misuse, will be charged to the resident.
- Keys are for resident use only.
- Locks may not be added or changed on bedroom, suite, or apartment doors.
- Do not prop open any door or gate. Anyone found doing so will be referred for conduct and may have their license revoked without a refund of fees.
- Bedroom, suite, and apartment doors should be locked at all times.
- Suspicious persons or activities should be reported to the University Police Department at (209) 667-3114 during business hours or (209) 668-1200 after hours and on weekends. In the event of an emergency, residents should call 9-1-1.
- Residents cannot move into their assigned bedroom prior to check-in, except as approved by Housing and Residential Life.

Alcohol

The primary purpose of the University Community is to promote academic success and personal development. Alcohol abuse and the subsequent consequences have a significant negative impact on campus life and can mar individual clarity and thought, verbal and perceptual acuity, and mental alertness.

Members and guests of the community are expected to take responsibility for their drinking behavior and for the consequences of alcohol consumption. Residents should be aware that the following are not permitted within any University Housing facility:

1. Possession of bulk alcoholic beverages. Bulk alcohol is defined as an amount excessive for personal use where personal use is defined as the consumption, storage, or possession of alcoholic beverage containers. In this context the number of individuals present in the room and the degree of intoxication shall also be considered. **Kegs, pony kegs, cases of beer/other beverages with an equivalent amount of alcoholic content in any form of container are bulk alcohol and are not permitted.**
2. Alcohol in a freshman suite or apartment or within an upperclass apartment where the residents are under the age of 21 (designated as an "Under 21" apartment).
3. Full or empty alcoholic beverage containers present in freshman suites or apartments or an "Under 21" apartment.
4. Alcoholic beverages in opened or visible containers (cups, cans, bottles, cases/boxes, etc) outside the privacy of apartments. This includes any University Housing lounge area, hallway, stairway, recreation room, dining hall, pool/spa or patio area, elevator or within the general facility grounds.

5. Transport of open or unopened beverage container(s) within University Housing grounds in which the container is visible to the general community (i.e., not in a bag).
6. Individuals over 21 consuming alcohol within their apartments in any of the following circumstances:
    a. Alcohol is being consumed in a common area or bedroom in the presence of individuals under the age of 21. In a situation where individuals who are over 21 are consuming alcohol in the presence of individuals under the age of 21, it is assumed that all individuals present are aware that alcohol cannot be consumed unless all present are over 21.
    b. Alcohol is stored or left in the common room of an apartment where at least one resident under the age of 21 lives.
    c. Apartment door is open.
7. "Progressive" or multi-apartment gatherings where the consumption of alcohol is the primary focus.
8. Alcoholic beverage insignia and/or empty alcohol containers displayed in windows of suites or apartments or in public areas outside of suites or apartments.
9. Items used to facilitate the rapid consumption or distribution of alcohol. These items will be confiscated and destroyed.
10. Producing or manufacturing alcohol in any University Housing facility.
11. Supplying alcohol to individuals under the age of 21. Supplying is defined as providing, bringing or failing to remove alcohol from suite or apartment in which individuals under the age of 21 are present. In this instance the person may be referred to University Police.
12. Behavior while under the influence of alcohol where a person is in such a condition that he or she is unable to exercise care for his or her own health and safety or the safety of others.
13. Hosting a gathering where alcohol violations are occurring.
14. Attending a gathering where alcohol violations are occurring.
15. Any other policy violation in conjunction with alcohol use or consumption, or individual behavior that is disruptive to the academic environment or interferes with the academic progress of oneself or another student.

Abandoned Items

After a resident has moved out of the bedroom, suite, or apartment, an item is considered abandoned if it is left behind. University Housing staff will dispose of abandoned items not claimed by the owner within 15 days of the last day of the housing license agreement period. University Housing is not responsible for abandoned items. Residents who abandon items in their room, suite, or apartment may incur an improper checkout charge of $50 and a storage fee of up to $50 per day.

Babysitting

For reasons of safety and liability, minors cannot be brought to the housing facility for the purpose of babysitting.

Cancellation of License

A student can petition to cancel his or her license agreement. Petitions will be reviewed and may be approved for one of the following reasons:

Admission denied. A license agreement can be canceled without penalty if the student is not admitted to the University and provides written notification to the Director of Housing and Residential Life within one week of the students' notification of denied admission by the campus Admissions Office.

30-days Prior to the Move-in Period. Resident may cancel for any reason until July 18, 2014. Written notice is required, and must be received by University Housing no later than 5:00 p.m.

Authorized Withdrawal from University. Resident must provide written verification of withdrawal during the semester. Withdrawal between semesters will be verified with the campus registrar after the start of the new semester. Residents withdrawing between semesters must still complete a "Petition to Cancel."

Marriage. Resident has married since signing a license agreement or has a marriage pending within four weeks. A marriage license or certificate will be required for verification. The marriage must take place within 30 days of the anticipated/stated cancellation date.

Extreme Hardship. Reasons beyond the control of the resident as determined by the Director of Housing and Residential Life or designee. Hardship that the resident was aware of prior to contracting will most likely not be considered.

All residents requesting to be released from the Housing License Agreement must submit a Petition to Cancel, regardless of the reason for requesting the release.

Residents who have petitioned to cancel and have forged or knowingly provided false information/documentation to University Housing will be referred to the University Judicial Office for disciplinary action per section 41301, Title V, California Administrative Code. Following all of the appropriate cancellation procedures is the responsibility of the resident. The administrative processing fee, applicable installment fees, and the resident

activity fee are not subject to refund after the start of the semester.

Petition to Cancel forms and guidelines are available in the Housing Office. Unless cancellation is officially approved and appropriate check-out procedures followed, the resident is required to pay for the entire license period**.** Refunds take at least 4-6 weeks from the official date of check-out.

If the petition is approved, check-out must occur by the approved cancellation date. The resident will be charged for rent through the day of official check-out as indicated on their Resident Key Card. Additional fees, as detailed in the License Agreement, including an early cancellation fee also apply.

Residents must return their assigned keys and completed Room Condition Report to the Housing Office prior to or upon check-out. Failure to properly checkout will result in a $50 improper check-out charge, removal of all personal property and possible storage charges.

After the credit for cancellation is posted to the resident account, if there remains a balance due, the resident will be responsible for the balance. Please refer to the Treatment of Indebtedness section of the Housing License Agreement for more information. If a credit balance remains after the credit for cancellation is posted, the resident will receive a refund of all other room (and board if applicable) fees paid, minus any outstanding Housing and/or University charges (i.e. tuition, library fees, etc.).

If the petition is denied, the resident will not be eligible for any refund and will be required to pay for the entire license period.

Roommate/community related issues are not considered grounds for cancellation and will be referred to the Coordinator for Resident Engagement and Community. Residents evicted for disciplinary reasons, non-payment or abandonment will be charged for the entire license period.

Cancellation Charge

A resident whose Petition to Cancel has been approved will be charged a cancellation fee equivalent to thirty (30) days of room rent and board plan. Room rent and board charges shall be based on the student's assigned housing type and selected meal plan option.

Change of Address

A resident is responsible for notifying the Housing Office and University Admissions & Records in the event of a change in billing or mailing address. The mailing address on file with the University will supersede any permanent address on file with the Housing Office.

Please note that the Housing Office will forward first class domestic mail for ninety days after a resident has moved out, if a mail-forwarding card has been submitted to the Housing Office. The mail forwarding system can take up to two weeks to take effect.

Check-in

Residents may check into their assigned room at the specified time on the first day of their license period. A resident who has not contacted the office and/or has failed to check-in within three days of the first day of their license term will be determined to have forfeited his or her bed space. In this instance, the student shall be liable for prorated room and board fees. If there is no waiting list and the student is enrolled in courses during the license period, the student shall be liable for all room and board charges associated with their License Agreement.

Checkout

Residents must checkout of the facility no later than 12:00p.m. on the last day of their contract period.

When checking out, residents must complete the following:

1) Turn in all assigned keys. The resident must return the keys to the Housing Office directly. Keys given to another individual to submit on the Licensee's behalf may result in an improper checkout charge, as well as any charges applicable for lost or missing keys.
2) Submit a completed Room Condition Report.
3) Subject to normal wear and tear, leave assigned quarters in the same condition that they were upon check-in.
4) Turn in a Mail Forwarding Card (Note: Housing will forward all 1st class mail for a period of 90 days)

Residents who improperly checkout are subject to a $50 improper check-out fee, in addition to any assessed damages or key replacement fees.

Common / Public Areas

Common areas are defined as all facility areas that are not part of the private confines of a resident bedroom. Outside patios, hallways, stairwells, recreation rooms, study lounges, and laundry rooms are considered to be common areas. If a door to a student room/suite/apartment is open, the room/suite/apartment is considered to be a common area. While housing operations staff maintains common areas, it is expected that each resident will make a reasonable effort to keep common areas clean for everyone. Furnishings in common areas are for use by all members of the community. Furniture may not be moved from common areas.

Community Living Standard

Any resident who demonstrates an inability to live in a group setting will be asked to leave the residential community or commit to a behavior contract as prescribed by the Director of Housing and Residential Life. University Housing reserves the right to remove any individual exhibiting behavior deemed by the Housing staff as a threat to themselves or to the community.

Community Meetings/Notices

Community meetings are held regularly to disperse information and answer questions. Residents are strongly encouraged to attend such meetings. Failure to attend community meetings is not a justification for being uninformed about University Housing policies, schedules, events, activities, etc.

Periodically, the Housing Office will place important and time-sensitive notices into resident mailboxes or on the front doors of living units. Residents are asked to read all mail and to post the information on your suite/apartment informational board so that all occupants of the unit may view the notice. Residents are encouraged to regularly check mailboxes. Failure to retrieve mail does not constitute a release from deadlines.

Computer Lab Use

Users of the Housing Network must abide by computer user policies established by University Housing and the campus Office of Information Technology. All network users are responsible for reading these policies prior to check-in.

The University Housing computer lab is for the use of residents only. Individuals engaged in academic work have priority over those engaged in recreational use of the equipment. Residents are asked to use common sense when printing in the lab and to restrict their printing to educational materials.

Residents are provided with 100 pages of free printing per month. Print usage is monitored and excessive printing may result in a $.05 per page charge posted to a resident's student account.

Residents should refer to the posted lab guidelines for additional information about lab hours, rules and regulations.

Conduct

The purpose of the University Housing conduct system is to maintain the standards of CSU Stanislaus by helping students to understand their responsibility for maintaining their campus and residential community. Within this context, it is important that residents have an understanding of what decisions or actions on their part may result in the revocation of their License Agreement. Participation in or a repeated pattern of these behaviors will subject a resident to immediate removal from the residential community.

Depending on the allegation, the matter may be referred to the University's judicial process for violations of the CSU Student Code of Conduct.

Incident Reports

Incident Reports are information that is documented as to what a staff member saw, heard or smelled. Incident Reports can be written for potential violations, illness or injury, fire alarms or to pass along information to University professional staff.

Names of all individuals who are present during a potential violation will be included on the Incident Report. Just because someone's name is on the Incident Report does not mean that they are in violation of a policy. Some individuals may be witnesses to the events and may be called to give their account of what happened. Simply because an Incident Report is written does not mean disciplinary action will be taken.

Discipline Meeting

Should an investigation or disciplinary action become necessary, a discipline meeting will take place once the written Incident Report is filed. Housing staff will make efforts to communicate with the student results of their discipline meeting. This may occur over the phone, in person, or via a written notification. If initial efforts over the phone or in person fail to result in a meeting with the student, written notification will be given prior to a decision being made. Please see "Failure to Appear" section below. This notification may request that the student meet with one of the following:

Peer Conduct Review Board

- For first-time violations, lower level violations and situations.

Coordinator for Resident Engagement and Community

- For more serious violations which may result in License termination or that are confidential in nature (such as drugs, behavioral concerns, patterns of conduct, etc.) students will meet with the Coordinator.

Director of Housing and Residential Life

- If the Coordinator is unavailable, students may be asked to meet with the Director to adjudicate serious violations.

Failure to Appear

The Housing Department will make every effort to meet with a student before adjudicating policy violations. A student who fails to appear for a conduct meeting or appeal is not excused from pending action and may lose the right to appeal. The conduct meeting will take place as scheduled, evidence will be reviewed and a decision made. The student will be informed of that decision in writing and/or through email. A student who voluntarily withdraws from the University or leaves Housing and Residential Life prior to completion of a proceeding is not excused from pending action.

Standards of Evidence

Formal rules of evidence are not applicable to the housing conduct process. If a student denies responsibility for an alleged policy violation, Housing staff or designee must make their decision based upon the "preponderance of the evidence."

Passive Involvement

Residents are responsible for choices they make. In the presence of a policy violation, residents may attempt to stop the violation, contact Housing staff and/or immediately remove themselves from the situation and the vicinity of the violation. If a resident chooses to remain at the scene of a policy violation, he/she will be included on the Incident Report and may also be held accountable for a policy violation.

Temporary Reassignment of Bed Space

In instances where the safety and security of the community may be in question, University Housing may temporarily relocate a resident to an alternate bed space. The purpose of relocating a resident temporarily is to allow time to sort out the facts in an investigation. A temporary reassignment does not mean an individual will be found in violation, and they could return to their former assigned space if found not responsible. If someone is assigned to a temporary space he or she may be precluded from entering certain areas of University Housing without staff escort in order to ensure the physical and emotional safety of community members.

Victim/Reporting Information

Because University Housing staff are responsible for the entire housing community, any report or Incident Report which involves conduct of a criminal nature or conduct posing an immediate threat to the health, safety or welfare of any housing resident, Housing staff will inform any victims and/or students reporting violations that:

- He/she may file a report with the campus police; and
- University Housing will, in any event, file a Third Party Report with campus police
- University Housing will file a report with Title IX Coordinator

Housing Conduct Sanctions

Educational Sanctions

- Drug and alcohol education classes (fee charged)*
- Community service hours
- Online educational models (fee charged)*
- Other projects and reading/writing assignments*

**Charges associated with educational sanctions are not intended to be fines. These charges offset the costs associated with these sanctions, so that all housing residents are not paying for them.*

Administrative Sanctions

- Financial restitution for damages
- Mandatory room change
- Reassignment
- Verbal warning
- Written warning
- Behavioral guidelines agreement
- Housing probation
- Housing probation with loss of housing for the following academic year
- Loss of guest privileges
- Termination of the Housing License Agreement without the release of financial obligation
- Referral to University student disciplinary process
- Mandated counseling assessment
- Confiscation and/or destruction of personal property related to the violation

Appeal Process

If the resident is not in agreement with the decision rendered, the resident may appeal the decision if the case meets the criteria for appeal. A completed appeal statement must be submitted in writing to the Director of Housing and Residential Life or designee within ten (10) working days after the date of the original sanction letter. Residents must write and submit the appeal on their own behalf.

Resident grounds for appeal include:

1. New information.
2. Procedural rights violation.
3. Sanction dissimilar with similar cases.
4. Bias on the part of the decision maker

Confiscation

If a resident is found in possession of contraband as referenced under any Housing and Residential Life policy, campus policy, state or federal law, the item in their possession may be confiscated by the Director of Housing or designee with no advance notification. This includes, but is not limited to, controlled substances, drug

paraphernalia, candles, incense, alcohol, smoking devices, cooking appliances, halogen lamps, weapons, airsoft or pellet guns, etc. Items confiscated may or may not be returned depending on the severity of the contraband.

Actions that will result in the termination of a Housing License Agreement

1. Possession of bulk alcoholic beverages. Bulk alcohol is defined as amounts for storage or use that are excessive under the circumstances of personal use, which may include the number of persons present, the type of beverage and the existing degree of intoxication. Kegs, pony kegs, cases of beer/other beverages with an equivalent amount of alcoholic content in any form of container are bulk alcohol.
2. Possession, use or sale of dangerous drugs, restricted dangerous drugs, and/or narcotics. The use or possession of controlled substances is a violation of Section 41301, subsection 9 of Title 5, California Code of Regulations and is prohibited on the University campus.
3. Tampering with fire equipment (e.g., fire alarms and extinguishers) and public area smoke detectors. Violations of this include, but are not limited to:
   a. Removing a fire extinguisher from its prescribed location.
   b. Fully or partially discharging a fire extinguisher for any purpose other than putting out a fire.
   c. Tampering with smoke alarms located in public areas.
   d. Taping smoke alarms in bedrooms.
   e. Setting off false fire alarms.
   f. Removing or damaging exit lights.
   g. Hanging objects from sprinklers.
4. Discharging firecrackers, fireworks, projectiles or any explosive device. Violations of this include, but are not limited to:
   a. Discharging or in any way attempting to discharge types of manufactured or homemade fireworks.
   b. Flaming projectiles including cannons or bottle rockets inside or adjacent to The Village.

   The size of the explosive is irrelevant.
5. Possession/use of firearms or use of a deadly weapon. Violations of this include possession of any device deemed a "deadly weapon" by the California Penal Code 12020, including use of any pistols, BB guns, paintball guns, air (and airsoft) guns, revolvers or other objects that resemble firearms or use of other deadly weapons in a manner intended to harm. Deadly weapons include: blackjacks, sling shots, billy club, sand club, sandbag, metal knuckles, any dirk, dagger, switchblade, ice pick, or a knife having a blade longer than two and one-half inches, any razor with unguarded blade, any metal pipe or bar used or intended to be used as a club. Standard kitchen knives are an exception unless used in a manner intended to harm.
6. Acts of sexual aggression, including, but not limited to, rape, attempted rape, sexual battery and assault.
7. Causing physical or psychological harm and/or the fear of harm (i.e., fighting) to any person and/or group.
8. Deliberate vandalism and/or destruction of Village property.

Cooking

Cooking is limited to the general kitchen of apartments. Hot plates, electric frying pans, electric grills, portable stoves, toaster ovens or other similar appliances are not permitted in the suites. Micro-fridges are provided in suites and are the only mechanism for preparing meals. Refer to the Electrical Equipment section of this document for additional information regarding acceptable appliances.

Kitchens in apartments offer flexibility for meal preparation. For the safety of all in the community, residents must pay attention and use caution when cooking. Kitchens must be kept clean for sanitation purposes (to avoid odors, ants, roaches, rodents, mold, etc.).

Residents must appropriately ventilate the apartment while cooking by opening windows and using appropriate ventilation fan equipment.

Under no circumstances are microwaves, stoves, and other similar appliances to be left unattended. Any damage done or inconvenience caused to the community (smoke alarms, fires, etc) is the financial and judicial responsibility of the resident.

Cooperation with Staff Requests

Residents and their guests are expected to comply with any reasonable request of a University staff member or authorized official. Such requests may include producing a valid form of identification, showing a Warrior identification card, or vacating University Housing facilities and/or grounds. In addition, residents are expected to comply with any reasonable requests made by another housing resident or a roommate. As a member of a community, the rights and compelling interests of the community outweigh those of the individuals. Any conduct that disrupts the normal order of the community is considered disorderly and is prohibited.

Intentionally relaying false information to any designated University official or to the University is prohibited. Such behavior will be referred for Housing conduct review and/or the University Judicial Affairs Office.

Damages

Each resident must give reasonable care to his or her bedroom/suite/apartment, the furnishings, and facility common areas. Residents are expected to maintain sanitary and safe conditions acceptable to the University. Residents will be charged for damage to University Housing facilities (including damaged or missing furniture and appliances) willfully or negligently caused by themselves or their guest(s). If damage in common areas (hallways, elevators, etc.) cannot be traced to a specific individual or group, but was in substantial part caused by individuals, groups or invited guests acting from within the residence community, the residents of the floor or complex will be charged collectively. Residents may also be referred to the Housing conduct processes and/or University Judicial Office.

Upon checkout, Housing staff assess bedroom/suite/apartment conditions to determine if damage charges apply. To avoid unnecessary or inaccurate damage charges, a resident should thoroughly review and record the condition of the bedroom/suite/apartment on his or her Room Condition Report upon check-in. Each resident is responsible for submitting his or her signed report to the Housing Office within five working days of check-in.

The condition of the room at checkout will be compared to the condition documented in the Room Condition Report after check-in. Housing and Residential Life does not provide photographic evidence of damages after assessment. A resident may submit photographs to the Housing Office prior to check out in support of the filed Room Condition Assessment he or she has submitted. Charges are based on a comparison of the room condition between check-in and checkout.

Damages to common areas (hallways, lounges, bathrooms, etc.) will be charged to all residents of a particular bedroom, suite or apartment unless it can be determined specifically who is responsible.

All communication regarding room condition and damages will be between the Housing Office and the resident. The resident is responsible for informing their Financial Guarantor of any information relating to the damage process or assessment of damage fees. Financial Guarantors may be sent courtesy notices from the Housing Office relating to the room condition and damage assessment process, but residents are ultimately responsible for communicating both to the Housing Office and their Financial Guarantor their room condition and damage questions or concerns.

Decorating and Renovating Room Structure, Furnishings, or Grounds

Personal items or furniture brought into Housing and Residential Life living quarters must meet a fire safety standard rating of 4 or 5. Furniture must either have a manufacturers tag physically on the furniture or the resident must have some other form of documentation by the maker of the furniture. In addition, only one extra piece of furniture (couch, chair, etc.) may be brought into a living unit (suite/apartment). Individuals will be asked to remove extra furniture or furniture which does not have evidence of the required fire safety rating. Housing and Residential Life will discard furniture if not removed by the resident within forty-eight hours of notification to remove the item(s).

University furniture is to remain in the bedroom/suite/apartment at all times. University Housing cannot store furniture to make room for personal items or furniture.

When decorating a bedroom/suite/apartment be aware of the following:

- Do not make holes in walls. To hang something on a painted surface, use a product that is approved to prevent damage (contact University Housing for product recommendations). Nails, tacks, non-approved adhesives, tape and stickers are not to be affixed to University property.
- Painting and spray painting is not permitted in the Housing facilities or on Housing grounds except by authorized personnel.
- Beds cannot be elevated by residents. Any form of bed/furniture elevation that involves non-University Housing furniture, or attachments to University Housing furniture is considered a loft and is not permitted.
- Tapestries, flags and burlap cannot be hung from a wall or ceiling as they burn rapidly and can feed a fire. These decorations may be affixed to the wall if they have been treated with a fire retardant and are so labeled.
- Due to state fire codes, tack message boards and nameplates are not permitted on the exterior of the bedroom, suite or apartment doors. Dry erase boards are okay.
- All holiday décor must be flame resistant. Such decorations must be removed within ten days after the holiday. Holiday decorations such as artificial trees are permitted in the living room of suites or apartments but cannot be placed in bedrooms. Artificial trees must be approved by the Housing staff. Residents may not possess live or cut holiday trees.

- Decorative lights should be on only when a resident is present. All lights/cords must be in good condition and be UL certified.
- Doors and windows may be decorated within the unit as long as the decorations do not cause damage or present a safety hazard.
- All decorations visible to the public must be acceptable according to policy and standards of common courtesy for public display.

The University maintains the Housing community grounds. Residents shall not erect fences, cultivate plants or make other changes to the grounds. All decorations must be confined to the interior of the unit door. At no time can anything be left in the walkways.

Dining Services

The on-campus living experience includes Campus Dining. All residents living in campus housing select a meal plan option. Several price level options with associated block meals and flex dollar distributions are available. Housing rates will vary depending on the meal plan chosen. Meal plan allocations are distributed by term in accordance with the number of board days per term.

Residents are encouraged to join other housing residents for dinner in the Village Café, but flex meal plan funds can be used at a variety of Campus Dining locations, including Warrior Grill, Main Dining, the coffee station in MSR and Pop's convenience store.

Meal plan allocations roll between terms but do not roll between academic years. Residents must spend all meal plan funds by the close of business on the last day of their contract period. Balances not used by this date will be forfeited.

Note: Refer to payment schedule to determine term meal plan allocations.

Special Dietary Needs

Residents with medically required special diets may request meals tailored to their specific needs. Such requests should be supported in writing with a note from a medical doctor, and may be subject to additional fees.

Resident Dining Days

Fall Semester

- Begins with breakfast, August 18, 2014
- Ends with dinner, December 18, 2014

Spring Semester

- Begins with dinner, January 25, 2015
- Ends May 24, 2015

No-Service or Limited Service Dining Dates

- **Move-In Day:** August 17, 2014. Welcome dinner hosted by Housing and Residential Life
- **Thanksgiving Break:** November 27-29, 2014
- **Housing Holiday Closure:** December 19, 2014-January 1, 2015
- **Intersession:** January 2, 2015-January 24, 2015
- **Spring Break:** April 4, 2015-April 11, 2015

Resident dining days are dates on which full service dining is available to residential students. This includes Village Café and/or other campus dining venues.

Campus dining days have limited dining service available for residential students.

Unless otherwise noted no dining services are available on dates in which the campus is closed.

Meal Service Hours and Locations

Current mealtimes and locations are referenced below. These hours and locations are subject to change.

Main Dining

Monday-Thursday: 7:30a.m. – 2:30p.m.
Friday: 7:30a.m.-2:00p.m.

Warrior Grill

Monday-Thursday: 7:30a.m.-10:00p.m.
Friday: 7:30a.m.-5:00p.m.
Closed weekends

Mary Stuart Rogers Coffee Kiosk

Monday-Friday: 7:30a.m.-2:00p.m.
Closed weekends

Pop's Convenience Store

Monday-Thursday: 10:00a.m.-10:00p.m.
Friday: 10:00a.m.-5:00p.m.
Closed weekends

Village Café

Monday-Friday: 5:00p.m. – 8:00p.m.
Weekends: 10:30a.m.-1:30p.m. (brunch),
5:00p.m. – 7:30p.m. (dinner),

*These hours and locations are subject to change. See posted schedules for holiday and break hours.

Policies and Regulations for Use of Meal Plans

1. A CSU Stanislaus ID Card, called a Warrior Card, must be presented to the campus dining cashier for each meal and on demand if requested by a member of University Housing or Campus Dining staff.
2. Assisting in the unauthorized use of a Warrior Card is in violation of the terms and conditions of the License Agreement and may result in additional charges,

referral to University Judicial Affairs, or revocation of the License Agreement.

3. No dishes, trays, or utensils other than "to go" packaging may be taken from or brought into the dining facilities without permission.
4. If a resident loses his or her Warrior Card he or she should go to the University Student Union to get a new card ($5 replacement fee). The new card should be taken to the Housing and Residential Life Office for activation.
5. Lost ID cards should be reported to the Warrior Card website (www.warriorcard.com) to stop user access.
6. Residents and guests are required to bus their eating utensils and accompanying trash.
7. "Food fights," "trashing" tables, etc. are not permitted and are subject to student conduct review.
8. Residents must comply with reasonable requests of Campus Dining and University Housing staff while in the dining facilities.

Additional dollars for meal service can be added to the Warrior Card by visiting the Warrior Card website at http://www.warriorcard.com. These funds are considered "Warrior Cash" and can be used for resident dining as well as at several other locations on campus and within the local community.

Drugs

The use, possession, manufacture, or distribution of illegal drugs or the misuse of legal pharmaceutical drugs is prohibited. The use or possession of drug-related paraphernalia including, but not limited to, pipes, water bongs, vaporizers, hookahs, grinders, and rolling papers, is also prohibited. Use and/or possession of these conflicts with the academic setting and threatens the educational intent of the community members at large. Residents are forewarned that the odor of marijuana will create a reasonable presumption of drug use and may result in referral to the Housing Conduct Process, University Judicial Affairs and/or an investigation by University Police.

The standard sanction for drug use or drug possession is eviction from University Housing. A resident whose license has been revoked must move out of his or her assigned space within 72 hours of receipt of sanction. In these instances, all housing fees are NON-REFUNDABLE.

Medical Marijuana Guidelines

Students are not permitted to store or use any illegal drugs – including marijuana or synthetic marijuana – on campus, even if they possess a state-issued marijuana card. Students who possess a Prop 215 card based upon the Compassionate Use Act of 1996 and Senate Bill 420, the Medical Marijuana Program Act, which established certain rights for citizens of California in relation to the cultivation, possession, and use of medical marijuana, may not exercise those rights anywhere within University Housing facilities or grounds. Notwithstanding the provisions of Prop 215, the CSU system supports the federal policy on marijuana use and has declared all campuses "drug free zones." Therefore, the campus does not provide for a place where medical marijuana can be used, consumed, or stored. Further, the campus and/or CSU System is not considering a plan that would provide for locations or facilities for medical marijuana use/consumption on any of the CSU campuses. As a consequence, CSU students with a Prop 215 card must find appropriate and legal locations to use, consume or store medical marijuana beyond campus borders.

Dishonored Checks

Fees will be assessed for any dishonored checks. A resident is liable under Civil Code, Section 1719 for triple the amount of the check (a minimum of $100 and a maximum of $500) if funds necessary to cover the check are not received within 10 days following a written notice. A resident may also have his or her Housing License revoked for non-payment of a dishonored check debt.

Electrical Equipment

University Housing facilities have limits on their electrical systems. Overloading the circuits can result in tripped circuit breakers and present a fire hazard. The following guidelines apply to the use of electrical apparatus:

- Items with exposed heating elements are prohibited. This includes, but is not limited to, space heaters, sun lamps, immersion heaters and hot plates.
- Refrigerators for private bedrooms are permitted, provided they do not exceed 3 cubic feet.
- Appliances such as stereos, radios, desk lamps, computers, TV's, VCR's, sealed-component coffee makers, hair dryers, other electrical hair implements, answering machines and electric blankets are permitted. In apartments, cooking appliances such as crock-pots, toasters, toaster ovens, rice steamers, electric grills, and electric frying pans are permitted. These appliances must be directly attached to grounded outlets and should remain unplugged when not in use.
- Privately owned air conditioners are not permitted. Window fans are discouraged and should never be used unless the resident is present.
- Surge suppressor-equipped, UL approved power cords are highly recommended for computer systems and other valuable electrical equipment. Extension cords or stringing surge protectors together in a series are prohibited.
- International appliances must use electrical converters.

- Irons must be used with ironing boards only, and irons should never be left unattended.
- Cooking is limited to the kitchen and is not permitted in bedrooms.
- Multiple outlet plugs that insert into an outlet are not permitted.
- The placement of any material in or around the provided lighting is prohibited. The removal of lights, alteration of the fixtures and the replacement of institutional light bulbs with colored light bulbs are also against University Housing policy.
- Stereo equipment and speakers are expected to be of a size and power that are appropriate for high-density community living.

Any damage caused by personal electrical equipment or misuse of the electrical system is the financial responsibility of the resident, including damage of any kind (fire, water, etc.) to the facility and/or other residents' personal belongings. Violations of these guidelines may result in immediate license revocation.

Elevators

Tampering with, misusing, or vandalizing elevators is prohibited. This includes, but is not limited to, forcing doors open, unnecessary use of alarms/emergency phones, accessing elevator controls or control room, entering the elevator shaft or exterior of an elevator. Elevator service may be temporarily or permanently discontinued if elevators are repeatedly abused. Residents who have vandalized elevators are responsible for the cost of repair associated with the act of vandalism.

Energy Conservation

Residents are encouraged to avoid any practice which may harm or hinder the State of California's efforts to conserve energy. Each resident is asked to do his or her part in conserving energy within his or her living space (including turning room lights and appliances off when not in use). Directives of the State of California concerning energy conservation will be enforced. Utilities such as electricity, gas, water, and air conditioning may be limited upon State directives.

Fire Safety

Combustible Material Storage: The storage of combustible materials (gasoline, paint thinner, etc.) within the residential facility, including resident bedrooms, suites and apartments, is not permitted.

Smoking: In accordance with Executive Order W-42-93 issued by the Governor of California in February 1993 and the campus Smoking Regulations enacted September 2003, all smoking inside state-owned buildings and leased space, including all residential facilities, student apartments, student rooms, patios and stairwells is prohibited.

Individuals who do smoke must do so outside. As a courtesy to other members of the community, smokers should move away from any windows or doors to prevent the impact of second-hand smoke to other residents. In the event a smoker causes concern or discomfort for another resident, it is expected that the smoker will move to an alternate location. Individuals who are smoking must properly and safely discard any trash, such as cigarette butts, ashes or matches, which result from their smoking.

Smoking and chewing tobacco are not permitted in any public areas of the housing facilities including the Community Center, Village Café, elevators, swimming pools and surrounding deck areas.

Please note that smoking devices, such as electronic cigarettes, vapor pens, hookahs and hookah pens are not permitted inside the housing complex.

Fire Alarm/Drill: Residents and guests must evacuate a residential facility immediately when the fire alarm sounds. Those who do not evacuate are in violation of University policy and State fire code and will be referred to the Housing and/or University judicial processes.

Fire Safety Equipment: Residents are responsible for familiarizing themselves with the evacuation instructions located on the inside of their suite or apartment door. If the instructions are missing or illegible, please contact the Housing Office immediately to have a new one posted.
The following misuses of fire safety equipment are considered violations of policy: pulling fire alarms or fire alarm covers when no fire exists, blocking or propping open fire doors, blocking fire stairs, tampering with smoke detectors, tampering with alarm horns or bells, misuse or tampering with sprinkler system heads (including, but not limited to, hanging items from sprinkler heads), tampering with fire exit signs and improper use of fire extinguishers or fire hoses.

Note that each suite or apartment common area, as well as each bedroom contains a smoke detector for resident safety. Contact the Housing Office immediately if the smoke detector begins beeping. Under no circumstances should a resident attempt to adjust or repair a smoke detector. This includes changing the batteries. Tampering with smoke detectors will result in a minimum $60 repair or replacement fee and disciplinary action.

Open Flame: Burning candles is prohibited in all Housing and Residential Life facilities. Open flames are only allowed in apartment kitchens. Items that require an open

flame to operate (e.g. Bunsen burners, candles, incense, oil burners, alcohol burners, etc.) are not allowed in a Housing and Residential Life facility. Burning of incense and herbs is also prohibited. Prior written approval must be obtained from the Coordinator for Resident Engagement and Community if this policy is incongruent with religious, cultural or spiritual beliefs.

Smoldering Embers: Apparatuses such as hookahs, which results in smoldering embers, ash, etc. are not permitted within the housing facilities and grounds.

Portable Heaters: The utilization of portable heaters is not permitted.

Halogen Lamps: Halogen/touchier/desk lamps are not permitted.

Doors: All exterior apartment/suite doors are to be kept closed at all times due to fire safety regulations. At no time are the doors to be propped open or left ajar.

Clear Exit Pathway: Residents must maintain a clear pathway in which to exit the room, suite or apartment. At no time should a room's contents obstruct the exit pathway. This includes placing furniture in obstruction of windows and doors.

Fee and Payment Information

Residents are responsible for payment of fees for their selected contract period. The fee collection period is July 18, 2014-April 1, 2015. A resident should carefully read the payment information section of this document and submit the required deposit along with his or her signed license materials.

If the resident is assigned to a housing space after the academic year begins, the resident shall be charged a pro-rated fee for the balance of the Academic Year. Should a resident's account become delinquent, action will be taken to block registration and withhold records. If this debt is referred to a private collection agency, the resident is responsible for paying any reasonable collection costs.

Deposit

A deposit is required to reserve a bed space. The deposits are as follows:

Summer Session Deposit ($145.00):

1. Non-refundable processing fee of $25.00.
2. Security deposit of $120.00. The security deposit is refunded upon move out subject to the individual having no outstanding student fees, including: housing damages, past due housing debts or other outstanding University fees.

Year-Round, Academic Year, Fall, Intersession/Spring and Spring Deposits ($200.00):

1. Non-refundable processing fee of $40.
2. Security deposit of $120. The security deposit is refunded upon move out subject to the individual having no outstanding student fees, including: housing damages, past due housing debts or other outstanding University fees.
3. Resident activity fee of $40 used to sponsor educational, social and leadership programs. This fee is refundable to the student upon written request received by the Housing Office within ten days of check-in. Residents who request a refund of this charge are not eligible for participation in community-sponsored events.

Housing Deposit Deferment

A resident with a complete housing application and a FAFSA on file with the University may request to have their housing deposit deferred until a financial aid payout.

Payment Schedules and Amounts

Three standardized payment options are available. These include: One-Payment, Two-Payment or Installment Plan. Residents who choose the Two-Payment or Installment Plan payment option will be charged a mandatory $10 installment fee per payment starting with the second payment (i.e. 2-payment plan=$10, 9-payment plan=$80). This fee has been factored into the payment schedules.

Custom Payment Plans

Payment deferral requests also known as Financial Aid Payment Plans are approved based on the status of a student's 2014-2015 Federal Application for Student Aid (FAFSA) and subsequent financial aid award. If University Housing is unable to verify the award, or if the award is insufficient to cover all housing and university registration fees for the academic year, the payment deferral request may be denied.

Upon receiving a financial aid award, a resident may contact the Housing Accounts Coordinator at (209) 667-3675 to discuss a custom payment plan. If University Housing is able to approve a Financial Aid Payment Plan, the resident will be mailed an agreement that must be completed and returned within 5 business days. Residents under the age of eighteen (18) must have their Financial Guarantor also sign the Financial Aid Payment Plan Agreement.

Payment Due Dates

University Housing does not issue monthly invoices. It is the responsibility of the resident to pay their Housing fees in accordance with his or her selected payment schedule. All payments are due either on the first (1st) of the month or

the specified date and are subject to a $10 late payment fee if not received by the tenth (10th) of the month or within 10 business days of the specified payment date. Failure to make payment by the specified dates will result in a hold on all CSU Stanislaus records and services. University Housing suggests payments be mailed two weeks prior to due date. The first payment deadline for each contract option is summarized below:

- Summer Session A: April 25, 2014
- Summer Session B: May 8, 2014

- Year-Round A (Current Residents): April 25, 2014
- Year-Round B (New Residents): May 8, 2014

- Academic Year: July 18, 2014
- Fall Term: July 18, 2014
- Intersession/Spring Term: December 3, 2014
- Spring Term: January 2, 2015

Payments may be submitted to University Housing as follows:

Business hours, Monday – Friday, 8 a.m. - 5 p.m.
Mailed to: CSU Stanislaus
Housing and Residential Life
One University Circle
Turlock, CA 95382

Check/Cash Payments

Do not mail cash. Cash payments can be made at the University Cashiers Office during normal business hours. Make checks or money orders **payable to CSU Stanislaus Housing**. The resident's name and CSU Stanislaus Identification Number should be printed on the face of the check or money order. The cancelled check is the payment receipt, or the resident may also come to the University Housing Office to request a receipt. Due to excessive service charges, University Housing cannot accept international drafts. Payments must be made by a payment instrument drawn at a U.S. bank.

Online Payments

Neither the Housing Office nor the University Cashiers Office accept credit card payments. Individuals who wish to pay by credit card or electronic check may use the University's on-line system (CashNet) to make a deposit or payment.

Electronic Check (ACH) https://commerce.cashnet/com
Credit Card* https://www.cashnetsmartpay.com/
** Accepted credit cards include: Visa, Mastercard, American Express and the Discover Card. A 2.9% convenience fee is assessed by CashNet for all credit card transactions.*

Refunds

University Housing will generate a refund in the case of a credit balance, under the following conditions:

1. All future housing charges for the current fee period are paid in full.
2. There are no outstanding housing debts for prior year License.
3. There are no outstanding CSU Stanislaus debts.
4. Payment was not made with a personal check within the last 21 calendar days.
5. Refund is made in the name of the Licensee.
6. Refund is generated in four to six weeks. In the rare case a refund is issued in error, Licensee is required to repay the refund amount.

General Health

Good Samaritan

Students/community members who observe a medical or other emergency are obligated to call for help. If the "Good Samaritan" is found in violation of a Housing policy at the time of the call, the fact that they placed the call will be considered in the student conduct process.

If you feel a community member is in need of medical assistance, please contact 9-1-1 in the event of an emergency or the Housing Office at (209) 667-3675 for non-emergency assistance.

Cleaning of Rooms/Suites/Apartments

Residents are expected to maintain their living quarters to a reasonable standard of cleanliness and to also uphold a reasonable standard of personal hygiene. Bedrooms and/or suites and apartments which do not meet these standards may present a health and safety hazard and will be cleaned by University Housing custodial staff, with applicable fees charged to the resident(s).

University Housing custodial staff will provide complimentary light cleaning of suite/apartment bathrooms and kitchen floors throughout the year. All additional requests for cleaning of units will be accommodated, time permitting, for an additional fee.

Bedbugs

Housing has had no incidents of any bedbugs in rooms or apartments. Accordingly, if a room or apartment, or any portion therein is infested with bedbugs during the license period and any extension thereof, where by written agreement or the operation of law, said bedbug infestation will be presumed to be the fault of the resident or the guests of the resident. Should bedbugs prove to exist in any facility, it is the responsibility of the resident to notify Housing staff. Housing will undertake eradication to the room or apartment, including the appliances and fixtures, at the resident's sole cost and expense. At no time should

the resident seek a third party for bedbug eradication. In the event of any bedbug infestation, the resident shall be responsible for all bedbug eradication with respect to his/her personal property in the apartment, suite or room. Finally the resident shall also be responsible for the full cost of any bedbug eradication to related infested common areas or related infestations of other apartments, suites or rooms.

Biohazards

Residents who inappropriately handle or dispose of biohazards including, but not limited to, medical syringes, blood and other bodily fluids, may be considered in violation. Residents should contact Housing staff for instructions to properly dispose of biohazard materials.

Communicable Diseases

Any resident diagnosed with a communicable disease by the Student Health Center or by his/her health care provider will be sent home during the infectious period, or isolated in an assigned room as directed by Housing in consultation with the Student Health Center, and/or the residents' health care provider (as permitted by the resident.) It is the responsibility of a resident to notify Housing should they be aware of and/or be diagnosed with a communicable disease. The Student Health Center and/or the residents' health care provider will clear the resident to return to the Housing facility, dining services and classes (in consultation with the residents' health care provider, as appropriate.) Any resident suspected of having a communicable disease could be isolated in his/her room or another assigned room while waiting for a diagnosis. Any resident exposed to a communicable disease should make an appointment with a physician at the Student Health Center to discuss the possible exposure, symptoms and treatment (if treatment is available). Examples of communicable and infectious diseases may include: chicken pox, hepatitis, measles and tuberculosis. In the instance of an outbreak, Housing will follow University and emergency protocols.

Pets

The health of residents is important to the community. For this reason, fish in aquariums (limited to 5 gallons) are the only pets allowed in suites or apartments. All other aquarium pets such as, but not limited to, turtles, spiders, snakes, and frogs are prohibited. Special accommodations will be made for residents with a documented disability which requires a service animal. Pre-arrangements, with the campus Disability Services Office, as well as University Housing, are required.

Health and Safety Inspections

Regular health, wellness and safety inspections are performed by Housing staff. Corrections of health and safety violations requested by University Housing staff must be completed within 48 hours of the inspection and notification. Residents are expected to give reasonable care to their rooms and furnishings, maintaining sanitary conditions acceptable to the University.

Public Health & Safety

The University reserves the right to close the residential community if the State of California or the Chancellor of the California State University system determines that such a closure is required to protect the public health and/or safety of residents.

Guests & Visitors

A guest shall be defined as a student or non-student who is not assigned to a room, suite, or apartment they are visiting. All guests are required to comply with Housing Community Standards and other applicable University rules. A resident is expected to inform his or her guests of all University Housing and CSU Stanislaus policies.

Guests should in no way become a nuisance to the roommate(s) or the community. Residents may not host anyone who is known to have trespassed on CSU Stanislaus facilities. Roommates have the right to object to future visitors and staff will mediate any concerns caused by the presence of guests.

The policy for guests is referenced in the section below. These are the official guidelines of the community and are fully enforceable by Housing Administration at all times.

Additional restrictions may apply during certain times of the year when heightened security is necessary to protect the Housing facilities and its residents (city-wide events or campus events that greatly affect the housing facilities and surrounding area and events which create crowd control/security concerns). Residents are expected to comply with temporary policy additions during these times.

Non Approved Guests

The Director of Housing and Residential Life or designee may declare certain individuals non-approved guests. These are guests who, because of their disruptive or destructive behavior, are not permitted within University Housing. Residents who invite or knowingly permit non-approved persons or guests are subject to disciplinary action.

General Guest Guidelines:

1. Residents are responsible for the behavior of their guests. Residents will be held judicially and financially accountable for his or her guests' actions.
2. Guests must be accompanied by a resident at all times. Lending assigned keys to a guest is prohibited.

3. All roommates must give their approval before any guest enters a suite or apartment (this includes overnight guests). The right of a resident to occupy her/his living space within the presence of a guest will take precedence over the right of a roommate to host guests. The host and/or roommates may revoke their approval of a guest for any reason at any time.
4. Between 8:00a.m. and when quiet hours start, a resident may have up to three visitors at any one time, not to exceed 10 people per suite or apartment, including roommates. Once quiet hours commence only one guest may stay as an overnight guest.

Overnight Guests

1. Overnight guests are to be temporary and infrequent. Cohabitation is not permitted. Cohabitation is defined as the extended presence (daily or nightly) of any person in any room, suite or apartment who is not assigned a bed space in that specific living area.
2. Residents must register a guest and secure approval from the Housing and Residential Life Office a minimum of forty-eight hours before permitting any guest to make overnight use of any Housing facility such as, but not limited to, sleeping and shower facilities, or other facilities generally made available only to residents.
3. The length of stay for overnight guests, including housing residents assigned to other suites/apartments or family members, cannot exceed three consecutive nights in a month. Residents are limited to having nine overnight guests per semester.
4. Persons who are guests of a resident in excess of three consecutive nights beyond nine nights in a semester are considered non-approved guests.
5. All guests must check in at the Housing Office. Guests are required to show a valid I.D. upon check-in and will be provided with a guest pass to be kept on their person at all times.
6. Anyone under the age of 18 is not permitted as an overnight guest, unless the resident has a written exception from the Director of Housing.
7. Overnight guests are not permitted during final exam periods.
8. Residents found to have violated the Guest and Visitors Policy will be subject to a $45 per night fee for each night their guest stays. This extends to guests beyond three consecutive nights, in excess of the eligible nine nights per semester and for all non-approved guests.
9. Non-resident California State University, Stanislaus students in violation of University Housing or University policies will be referred to University Judicial Affairs.

Harassment, Sexual Harassment, Sexual Violence

Harassment or violence of any kind will not be tolerated. This includes any form of unwelcomed conduct that is sufficiently severe, persistent or pervasive that its effect, whether or not intended, could be considered by a reasonable person in the shoes of the Student, and is in fact considered by the Student, as limiting the Student's ability to live within the residential community, participate in or benefit from the services, activities or opportunities offered by the University.

All alleged reports will be referred to the appropriate University department for potential investigation in accordance with Executive Order 1074 and Executive Order 1073.

Reports pertaining to harassment, sexual harassment, or sexual assault for any Housing resident or guest will be referred through the appropriate University department and may be grounds for interim remedies, immediate disciplinary action, revocation of the Housing License Agreement, and criminal prosecution.

Such activities could include, but are not limited to, physical actions, verbal remarks, online activity and written materials that create a hostile living environment as evaluated by a reasonable person.

Additional information regarding physical harassment, sexual harassment, verbal harassment and associated forms of assault can be read in the University Harassment Policies and Procedures located on the University website.

License Agreement

Upon submittal of his or her Housing License Agreement, a resident agrees to comply with the terms, rate tables, and policies and regulations as outlined in the Housing License Agreement, Resident Handbook, Housing Administrative Polices and Procedures, and University Housing website. Violations of these documents may result in a referral to the University Housing conduct process, the campus Judicial Affairs Office and/or the revocation of the Housing License Agreement.

Lockouts

If a resident should be locked out of his or her room, the resident will be assisted within a reasonable amount of time. Housing staff will not open a door unless a resident has first come to the Housing Office for identity verification and record the lockout transaction. Please note that an excess of two lockouts per semester will result in escalating lockout service charges.

Mail Services

Resident mail is delivered to the Housing Office Monday-Friday (holidays excluded) and is generally available in resident mailboxes each afternoon. All vendors, product, and service deliveries requested by residents are processed through the University Mail Room (postal service) or University Shipping and Receiving (FedEx, UPS, etc.). Packages not claimed within seven days of initial notification will be returned to sender. All residents must show picture ID and sign for their packages.

Mail will not be delivered between December 20, 2014 and January 1, 2015 since the University, including the Housing Office will be closed. Please make other personal arrangements with the US Post Office and/or delivery services if you need to receive mail and/or packages during this time period.

Motor Vehicles

Motorcycles, mopeds or other gasoline-powered vehicles cannot be stored inside the University Housing complex, including resident suites and apartments, complex entrances, patios, or courtyards. Such vehicles must be parked in designated areas and have an appropriate campus parking permit.

Noise and Quiet Hours

University Housing is an extension of the larger academic community which exists at CSU Stanislaus and the Turlock living community as a whole. As such, residents are expected to exhibit courtesy to their fellow residents, the University community and the citizens of Turlock. To support this mission, it is requested that members of the residential community hold noise to a reasonable level which does not disrupt everyday living. Within a suite or apartment, residents may agree to extend quiet hours.

Audible Amplification

Residents may use stereos, musical instruments and other sources of audible amplification (electrical or otherwise) within their suites and apartments. Headphones are recommended when using equipment that may be disruptive to others. With the exception of University Housing sponsored or approved events, noise, music, or other activities on University Housing grounds should not be so loud as to disrupt other residents. University Housing staff may request that stereos or other devices that pose a repeated disruption be turned off and/or removed from Housing facilities.

Quiet Hours

- Sunday – Thursday: 11:00p.m. until 8:00a.m.
- Friday and Saturday nights: 1:00a.m. until 8:00a.m.
- Finals week: 24 hours a day

During quiet hours, noise should not be heard between suites or apartments, between bedrooms, or between the common areas and the bedrooms. Quiet hours apply to the entire complex, including the grounds. During quiet hours, noise, conversations, or music from the grounds should not be heard by residents or disturb residents in their bedrooms, suites or apartments.

Courtesy Hours

Any resident may request that another resident or group of residents cease an activity that is interfering with his or her ability to study, rest, or quietly enjoy the community. When requested to be quieter in one of these situations, a resident must comply. Radios, stereos, or televisions that, can be heard in other rooms or outside the unit may be considered too loud.

Final Exam Periods

In order to support students' academic success during final exam periods, quiet hours are extended to twenty-four (24) hours per day. Extended quiet hour conditions begin at the conclusion of the last scheduled class and continue through the last scheduled final.

Between the hours of 9:00a.m.-9:00p.m. each day during finals week, residents may engage in quiet recreational activities in the pool, basketball courts, and volleyball courts. However, if these activities become disruptive, residents may be asked to stop the activity.

On-line Social Networks

While Housing staff do not actively monitor on-line social networks, students will be held accountable for postings, depictions or descriptions which violate University and/or Housing policies.

When using such on-line networks, residents should be aware that these are public access forums and set appropriate access controls as permitted by the host network. It is strongly recommended that students take steps to ensure the privacy of their personal information when using various social media outlets.

Oral Representation Policy

To avoid any misunderstanding concerning the License Agreement, residents are advised that University Housing does not enter into any oral agreements or make or rely on any oral representation concerning License Agreements. The entire License Agreement is expressed in writing. The License Agreement supersedes any understanding that may have been understood verbally, and neither the Licensee nor University Housing are relying on any oral agreement or representation or any understanding of fact or law that is not expressed in writing.

Paid Waiting List

In the event University Housing reaches full occupancy, a limited number of deposits will be receipted as a "paid waiting list." If University Housing is unable to accommodate a student on the paid waiting list, a full refund, less the $40 application processing fee, will be refunded to the student's permanent address.

A student may submit a written request to the Housing Office at any time requesting to be removed from the paid waiting list. Residents assigned to a temporary housing space will receive a pro-rated refund if a permanent assignment cannot be arranged. Students who do not want to be on the paid waiting list should indicate so on their License Agreement form.

Parental Notification

Responsible parent(s) or guardian(s) of students may be contacted by a professional staff member of Housing and Residential Life if the Director or their designee determines that a parental contact is needed. The decision to contact a parent will be made if the student is under 18, or the incident presents an immediate and substantial threat to the health, safety, or welfare of a person or property. The emergency contact information will be used to contact the parent(s) or guardian(s) of residents.

Parking

Residents with vehicles are responsible for purchasing and displaying parking permits according to campus policy. Permits must be displayed on the first term day and may be purchased from the University Cashiers Office. Residents parked in restricted locations are subject to ticketing, including all fire zones, unloading zones, etc.

Parties

A party in a University Housing facility is defined as a gathering in which there are between six to ten people in the suite/apartment. Parties with over ten people are prohibited. Violators of this will be subject to sanctions ranging from loss of party privileges to revocation of their Housing License. Parties are absolutely prohibited when 24-hour quiet hours are in effect.

Personal Property

The University is not liable, directly or indirectly, for the personal property of residents and guests due to loss by theft, damage by fire, damage by water, or any other cause. Residents are encouraged to purchase personal insurance, such as a renter's policy, to cover such incidents. To secure personal property, residents are urged to keep bedroom, suite, and apartment doors locked at all times.

Pool and Spa

University Housing pools and the spas are not supervised by a lifeguard and are used at the personal risk of residents and guests. Pools are closed daily during the established quiet hours to allow time for the pool filters to cycle through and to promote a calm and restful environment for studying, sleeping, etc. During finals week, residents may use the pool daily from 9:00a.m. to 9:00p.m. for recreation.

Posting Policy

According to the University Posting Policy, materials may only be posted on approved kiosks and bulletin boards. Posting on trees, lamp posts, phones, benches, buildings, or any other permanent structure not specifically designated for posting is prohibited. The Director of Housing and Residential Life or designee(s) must approve any posting within the University Housing community.

Only University Housing staff or authorized Housing groups may post within University Housing facilities. Posting violations will be removed. People found posting in violation of the policy may be sanctioned. Private gatherings in University Housing facilities MAY NOT be advertised to the public. It is the responsibility of residents to read all postings. A copy of the complete campus Posting Policy may be found at the CSU Stanislaus University Police Department website.

Recording Devices

Facilities Recording: Making, attempting to make, transmitting, or attempting to transmit audio or video on Housing property for commercial or educational purposes (other than programmatic) are prohibited. Prior written approval is required by the Director of Housing and Residential Life, or a designee.

Privacy Reporting – Personal Facilities: Recording, attempting to record, transmitting, or attempting to transmit audio or video of any person(s) on Housing property in bathrooms, showers, bedrooms or other premises where there is an explicit expectation of privacy, without the knowledge and consent of all participants subject to such recordings is prohibited.

Privacy Recording – Communication: Students are expected to respect the reasonable expectations of privacy of other individuals within the Housing community. Accordingly, students are not permitted to make or attempt to make audio or video recording of private, non-public conversations and/or meetings on University premises, without the knowledge and consent of all participants subject to such recordings. In such circumstances, the use of undisclosed hidden recording devices is prohibited, as is the transmission and/or distribution of any such

recordings. This provision does not extend to the recording of public events or discussions, or to recordings made for law enforcement purposes.

Recreational Equipment / Sports

Riding a bicycle, scooter, skateboarding or roller-skating/blading is prohibited inside the Housing complex. Frisbee, catch, and other such low-impact/low-risk games are permitted in designated areas (i.e., Village III great lawn).

Bicycles may be stored in designated storage racks. Bicycles may not block fire exit or limit access ways within suites or apartments if stored inside. They cannot be stored in stairwells, under trees or in exterior common areas. Bicycles found in these areas will be moved by University Housing. There is a $50 fee to have a housing padlock removed. All residents may obtain a bike license by contacting the University Police Department.

Resident Responsibilities/ Community Standards

Residents are assigned a Resident Assistant upon Check-In. The role of a Resident Assistant (RA) is to assist students in their adjustment to living in campus housing, provide peer support and to enforce University and Housing policies. Although your RA will serve as a vital resource for you and is available to assist in a variety of ways, his or her role is to help you resolve conflicts, not to solve them for you. This is especially the case in the event of roommate conflict.

In such an instance, your RA can help to mediate a meaningful discussion where all roommates will have the opportunity to share concerns and jointly problem-solve. Housing policy does not attempt to define every acceptable and/or unacceptable form of behavior. In situations not covered by special policies, residents are expected to use common sense and conduct themselves in a mature and responsible manner at all times.

Right of Entry

University Housing staff shall reserve the right to enter the premises occupied by residents for the purposes of emergency, health, safety, maintenance, management of applicable rules and regulations, or for any other lawful purpose. University Housing shall exercise these rights reasonably and with respect for each resident's right to be free from unreasonable searches and intrusion into study or privacy.

Vacancy Cleaning

In the event that there is a vacant bed space, Housing reserves the right to enter the facility for cleaning purposes for readiness for the new occupant. Should belongings be found on the vacant bed/room/apartment, Housing reserves the right to move/pack belongings and residents will be issued a cleaning/room readiness charge.

Room/Apartment Assignments

Room placement is based on the date the Housing Office received a completed housing application. A completed housing application consists of the following:

1) Completed on-line application, including electronic signature
2) Deposit paid or Deferment approved
3) Financial Guarantor form on file with the Housing Office

Roommate Search and Room Selection Rounds:

Placement Round #1:

Completed Applications Received by 3p.m., March 26, 2014

- **Roommate Search:** 9:00a.m., March 27, 2014 to 4:00p.m., April 16, 2014.
- **Room Selection:** 9:00a.m, April 18, 2014 to 4:00p.m., May 9, 2014.

Placement Round #2:

Completed Applications Received by 3:00p.m., June 2, 2014

- **Roommate Search:** 9:00a.m., June 4, 2014 to 4:00p.m., June 11, 2014.
- **Room Selection:** 9:00a.m, June 13, 2014 to 4:00p.m., June 27, 2014.

Completed applications received after 3:00p.m., June 2, 2014 will be placed by Housing and Residential Life staff. Requests for roommates and/or a specific room can be submitted for consideration but are not guaranteed. Housing and Residential Life reserves the right to review and approve or deny all self-select room and roommate requests.

Inability by University Housing to honor assignment preferences will not void this License Agreement. Roommate assignments are made for same gender only. All roommate assignments are made according to gender. Any assignment made after the initial move-in period (at the beginning of each semester) will require a 24-hour waiting period in order for University Housing to give the current occupant(s) proper notification. Every resident is assigned to a specific room and must occupy only the assigned room.

Consolidation may be necessary as a result of unoccupied space. Should this occur, residents will be given an option of choosing their own space before one is assigned. University Housing reserves the right to change a resident's assignment within the Housing facilities with a 24-hour notice for reasons of health, student welfare,

administrative necessity, or as a result of an administrative or maintenance action. Residents are responsible for any additional charges resulting from re-assignment.

Any resident who is assigned a move out date due to room/apartment change, cancellation or administrative necessity must move by the date and time specified by the Director, Coordinator for Resident Engagement and Community or designee. A resident who fails to move out by the date and time specified will be charged $100 per day liquidated damages in addition to regular room and board fees.

Room and Roommate Changes

Whenever possible, Housing staff seeks to meet roommate and room requests, unfortunately it is not always possible to give everyone his or her first choice. Room placement is subject to availability, as well as several other factors.

The housing staff reserves the right to make assignments and changes as necessary. No room or roommate changes may occur during the first two weeks of each semester.

To assist in the communication process, a roommate agreement for each bedroom, suite and/or apartment is prepared. Assigned Resident Assistants (RAs) will work with suite/apartment roommates on their Community Living Agreement during orientation week. The agreements will be kept on file with the Coordinator for Resident Engagement and Community.

University Housing staff is available to assist residents with issues that may arise, but are not intended to solve community living problems for residents. Residents are expected to communicate openly and honestly with one another and make a concerted effort to resolve their own issues before going to the RA. If the residents and RA cannot resolve the situation, the residents will be referred to the Coordinator for Resident Engagement and Community.

Room transfers must be approved by the Coordinator for Resident Engagement and Community. Residents wishing to transfer rooms must:

1) First speak with your designated Resident Assistant regarding your current room placement.
2) Second, consult the Coordinator for Resident Engagement and Community if your Resident Assistant has been unable to resolve the matter through mediation with you and your roommates.
3) Gain approval for a room transfer and complete the Room Transfer Form.
4) Check out of your room within the designated timeline by completing your Room Condition Report and submitting your keys within the designated timeline.
5) Complete and submit a Room Condition Report for your new room within 48-hours of the approval time, otherwise it is assumed your new room was in perfect condition upon check-in.

Roofs

Residents are not permitted on the roofs of any residential facility. Authorized University Housing staff or the University Police Department must do retrieval of articles from any roof.

Security/Door Propping

Residents receive keys or key access to open facility gates, their bedroom, suite or apartment doors and mailboxes. Residents are encouraged to lock their doors at all times and to not hold the entrance/exit gates open for unknown persons. A resident MUST not prop any door or gate at anytime due to safety and security concerns. Propped doors allow uninvited people to enter the Housing facility and breach the safety of each resident's person and property. Doors found propped should be closed and reported to the RA on duty or the Housing Office immediately.

Solicitation/Sales/Advertising/Deliveries

As part of the greater CSU Stanislaus community, the Housing Office encourages individuals or organizations wishing to sell, solicit, or advertise products or services to do so through the avenues outlined in the campus *Posting Guidelines*. As CSU Stanislaus students, all Housing residents may take advantage of marketing opportunities while on campus. However, solicitation, sales, and advertising either verbal or printed is not permitted in the Housing facilities, except by University Housing staff or as authorized by University Housing. This includes, but is not limited to, the residential areas, resident mailboxes, and University Housing grounds.

Authorized vendors must have written permission from the Director of University Housing or designee. No door-to-door solicitation is permitted, although University Housing programs sponsored by University Housing staff or approved residential groups may be promoted door-to-door. Any requests for exceptions must be submitted in writing to the University Housing Office.

Special Considerations

University Housing is committed to meeting the needs of students with special needs to the best of its ability. Some Housing suites and apartments are accessible to students in wheelchairs (including bathrooms), and specially adapted rooms are available for students who are hearing and

visually impaired or use wheelchairs. Special considerations include:

- Disabilities such as mobility impairment, vision or hearing impairments (where physical accommodation or building adaptation may be required),
- Disabilities requiring a live-in attendant
- Medical concerns (including allergies)

Note: If you self-identify as someone who requires assistance for safe exiting from a residence during an emergency, University Housing will notify the Turlock Fire Department and University Police Department so that assistance may be given when needed. For more information, please contact the Housing Office at (209) 667-3675.

Storage

Storage is limited to the closets located in resident rooms or common areas. The storage of any materials (boxes, furniture, etc.) in common areas of the residential facilities is not permitted. University Housing does not provide storage facilities for residents.

Theft

Respect for the property of the University and others in the community is valued. The theft, conversion, damage or destruction of any University or others' property is prohibited and will result in disciplinary action.

Trash Removal

Residents are responsible for disposing of their individual bedroom, suite or apartment trash in the trash dumpsters located outside the gates in designated areas. Residents are expected to properly discard trash on a regular basis and must do so when vacating their unit for longer than a forty-eight (48) hour period of time. Trash may not be left on balconies, in front of resident suites or apartments, or thrown from balconies. Residents may not place individual room trash in restrooms or common area trash cans. Additionally, residents may not remove common area trash cans from their original locations.

Unauthorized Use of Facilities

Residents are not allowed to sit on the window ledge or balcony ledge of any residential facility. Storage of any materials on ledges or balconies is prohibited. Residents shall not alter the structure of these areas. Objects thrown from windows of buildings can cause severe injury or damage; therefore **nothing** may ever be thrown or hung/suspended from a window or set on a window ledge. Residents who permit any item (liquid or solid) to fall, drop, or be thrown from any University Housing facility window will be in violation of policy. Window screens are not to be removed. Residents will be charged if screens are removed, missing, or damaged. Residents are prohibited from climbing in or out of a window except in case of fire. Residents are not permitted to operate a private business on any area of University Housing property or use the campus mailing address, Ethernet /wireless connection, or telephone for that purpose.

Unauthorized Entry

Residents are not allowed in any other bedroom, suite, or apartment unless invited by the official occupant of that specific apartment, suite or bedroom. Residents are not permitted in attics or mechanical rooms, on the roofs, or ledges of any property of University Housing.

Moving into or changing units without the express approval of Housing and Residential Life is considered an improper room transfer and is prohibited. Residents who do not have roommates should be prepared to have a roommate move in at any time. Spreading out into the vacant space of a unit is considered an improper room transfer. A labor charge may be assessed if it prevents the Custodial staff from cleaning the room or a new resident from moving in.

Waterbeds

Waterbeds are not permitted in any University Housing facility.

Weights/Exercise Equipment

Weight lifting equipment is permitted in bedrooms, as well as common areas of suites and apartments (with roommate agreement) only if the total weight of any freestanding item does not exceed 25 lbs. Weight or exercise equipment may not be attached to the ceilings, doors, walls, and/or any structure within University Housing facilities.

Weapons/Dangerous Items

Possession of weapons and explosives, including, but not limited to fireworks, firearms, live ammunition, BB guns, paintball guns, air pellet guns, toxic substances, highly flammable substances and any knife having a blade longer than two and one half inches is prohibited from use or storage in the residence suites or apartments. Possession of these items may result in revocation of the License Agreement. Kitchen equipment used for any other purpose than for cooking will be considered an abuse of the weapons policy and is subject to disciplinary action.

Winter Closure

Housing fees for the Academic Year contract do not include the dates the campus is closed. With the exception of residents on year-round License Agreements, all residents must vacate the housing facilities during the period of Friday, December 19, 2014 through Friday, January 1, 2015.

Residents must depart no later than 12:00p.m., Friday, December 19, 2014, and may return starting at 11:00a.m., Friday, January 2, 2015.

Residents do not have to remove their personal belongings during that period, but should take proper security precautions to protect their valuables. University Housing assumes no liability for residents' personal items.

Housing staff will conduct a final check in advance of the closure to ensure that proper security measures are in place and that all garbage has been properly discarded. All garbage removed by Housing staff will be subject to a disposal fee of $25 per bag.