

SATISFACTORY ACADEMIC PROGRESS (SAP) POLICY

A review of student Satisfactory Academic Progress toward an eligible degree or certificate is required by federal, state, and institutional rules as one condition for financial aid eligibility. *Students who fail the standards are not making satisfactory academic progress and are not eligible for financial aid funding unless the student submits an appeal and the appeal is approved.* SAP is reviewed at the end of every term.

General Requirements

Students must be accepted for admission to CSU, Stanislaus and remain in good standing according to academic standards regarding probation and disqualification which are published in the University Catalog. Academic disqualification will result in an automatic cancellation of the financial aid awards. Satisfactory completion of course work means that a student has received a grade of "A", "B", "C", "D" or "CR" in a class. Course grades of "F", "NC", "U", "I", "SP", "W", "RD", "RP", or "AU", will not be counted as satisfactory completion of units in relation to financial aid eligibility. Academic skills courses taken at CSU, Stanislaus will be counted.

Students will be funded only for those classes that are in their degree program. For example, undergraduate students will be funded only for classes in their undergraduate program and graduate students will be funded for classes in their graduate program. If an undergraduate student is enrolled in both undergraduate and graduate courses, only the undergraduate courses will count for financial aid. If a graduate student is enrolled in both undergraduate and graduate courses, only the graduate courses will count for financial aid.

This policy has four parts. ALL FOUR CONDITIONS MUST BE MET.

Students who do not meet SAP cannot receive financial aid until after they submit an appeal and the appeal is approved by the Financial Aid and Scholarship Office. The appeal must include supporting documentation if applicable. If an appeal is not received, the student is required to pay registration fees. Appeals are reviewed by the Financial Aid and Scholarship Office and it reserves the right to deny an appeal.

Part One: Pace of Progression – We assess the acceptable passing rate standard as a ratio of all CSU, Stanislaus units earned to all CSU, Stanislaus units attempted. Students must have passed at least 70% of all the units they attempted. Transfer units accepted towards completion of a student's program are included in this calculation. Grades of F, I, NC, W, and WU count as units attempted with zero units earned. Students that fail the first time will be placed on warning. If they fail to meet the acceptable passing rate for a second consecutive term, they will be disqualified from receiving financial aid and will need to go through the appeal process. Student's that are not meeting pace of progression standards will also be reviewed to determine if they will be able to complete their degree within the acceptable unit limit.

Part Two: Acceptable Grade Point Average – Students disqualified by the University are ineligible for financial aid based on acceptable Grade Point Average standards. Students are not eligible for financial aid until after an official re-admittance to CSU, Stanislaus. Students re-admitted must notify the Financial Aid and Scholarship Office they are no longer in a disqualified status and are officially re-admitted. Students that are disqualified academically are allowed to enroll for a semester must follow the appeal process described in the satisfactory academic progress appeal instructions.

Part Three: Maximum Time Frame. Students working toward their first undergraduate degree are limited to 180 **attempted** units (including transfer units). Once students reach 150 attempted units, they will be placed on warning. Students who earned their first undergraduate degree are limited to 75 post-baccalaureate attempted units. Once post-baccalaureate students reach 50 units, they will be placed on warning. Students that changed majors may find themselves as reaching their unit and time limits. Those students in this situation will need to submit an appeal and their case will be reviewed on a case-by-case basis.

Part Four: Other Provisions

- Students with an academic history showing patterns of enrollment of inability or unwillingness to progress, such as numerous Satisfactory Academic Progress appeals, withdrawals, repeats, incompletes, or enrollment inconsistent with the student's educational objective, may be regarded as ineligible for future financial aid. Units for which students withdraw (official or unofficial) are subject to all the provisions of this policy.
- Students who exceed the university limit of 24 CR/NC units while in a degree, credential, or certificate granting program are subject to review of continued eligibility.
- Students who completed all undergraduate degree course requirements, but do not graduate (for any reason) are not eligible for funding. Reasons not acceptable for further funding include, but are not limited to: Raising GPA to meet graduation requirement, needing to pass the Writing Proficiency Exam, wanting to complete a minor or a second major (double majors).
- Students completing zero units in any term are not meeting reasonable academic progress standards and may be disqualified from receiving aid the following term. Aid received in the previous term may be subject to repayment.
- Academic progress can be reevaluated at any time throughout the year, as identified by a member of the Financial Aid and Scholarship Office staff.

REINSTATEMENT OF ELIGIBILITY

A student disqualified from financial aid due to unsatisfactory academic progress may be reinstated after re-establishing satisfactory academic progress.

It will be the student's responsibility to present documentation of completed units to the Financial Aid and Scholarship Office with a written request for reinstatement. Any award of financial aid following reinstatement will be subject to the availability of funds. No funds will be reserved for disqualified students.

WARNING STATUS

The first term that a student fails to meet the pace of progression standards they will be placed in the warning status. Students with a warning status will be able to receive financial aid. Students must meet SAP standards by the end of that term in order to continue receiving financial aid. Students that do not meet SAP standards by the end of the term, will fail SAP and their financial aid will be canceled.

PRE-NURSING STUDENTS and UNDECLARED MAJORS– MAX UNITS

Students that are pre-nursing will be in a warning status between 70 and 89.9 units. If a pre-nursing student or undeclared major student hits 90 units, they will fail SAP and must be admitted into the nursing program or declare a major before an SAP Appeal is reviewed. At advisor discretion, if student is meeting all other SAP requirements, the student doesn't need to appeal. They can just declare a major and it must reflect in PS. Once this happens, they can be funded.

SAP APPEALS

Students who are disqualified due to unsatisfactory academic progress or exhaustion of maximum unit eligibility will be notified in writing of their disqualification. Exceptions may be requested on a case-by-case basis when a student feels there are mitigating circumstances beyond his/her control which warrant special consideration. A student cannot use the same reason for multiple appeals.

At least one of the following conditions must be documented in order to file an appeal:

- Death of a parent/guardian, spouse, sibling or child during the 2010-11 academic year;
- Your own serious illness or injury that led to a complete or partial medical withdrawal from the University or extensive hospitalization, chemotherapy or other ongoing treatment that prevented you from passing the course(s);
- The serious illness or injury of a parent/guardian, spouse or child that required you to be a primary caregiver and prevented you from passing the course(s);
- You have had an approved medical withdrawal;
- Extreme change in financial or legal circumstances; or
- Compulsory military duty.

Appeals will NOT be accepted for the following conditions:

- Encountering a situation that could have been anticipated, such as the need to have transportation, the need to pay for ordinary living expenses, the need for child care, etc;
- Change of major or addition of a major or minor, unless required by the major department;
- Dissatisfaction with course material, instructor, instructional method, or class intensity;
- Lack of motivation, change in academic interests, or change of major;
- Participation in extracurricular activities; or
- Academic overload

APPEAL PACKET REQUIREMENTS

All of the following documents must be returned to the Financial Aid and Scholarship Office. Incomplete packets will be denied.

- A completed Satisfactory Academic Progress (SAP) Appeal form
- A **typed** one page statement that offers a thorough explanation of:
 - The serious and compelling circumstances that occurred during any semester in which you did not meet the standards for Satisfactory Academic progress, including prior years.
 - What your responsibility for these events has been.
 - How your circumstances have changed so your failure of the situation will not occur again.
 - The steps you have taken to ensure you will make Satisfactory Academic Progress in the future.
 - Demonstrated academic achievement following the resolution of the circumstances.
- Written documentation or evidence that supports the reason(s) given in your statement. This might include a letter from your doctor, court documents, death certificates or copies of University documents such as approved requests for incompletes or withdrawals accompanied by posted grade changes on transcripts, etc. Financial hardship must be documented by bank statements, layoff notices, foreclosure notices, court documents, or other relevant legal documents. Please attach photocopies. Original documents will not be returned.

PROBATION

Students that have their SAP appeal approved will be placed on probation for the following term. Students have only one term to improve their academic performance. Financial aid will not be extended past a student's probationary term. If it is determined that a student will need more than one probationary term, the student may be placed on an academic plan. A student who is placed on an academic plan will generally receive a specific stipulation for progress during the subsequent semester(s) that will ensure the student will be able to meet SAP standards by a specific point in time. The student must not deviate from this stipulation without the prior approval of a financial aid advisor. Lack of prior approval is grounds for immediate cancellation of the financial aid award. An academic plan may include the following:

- Specific Coursework
- GPA/Grade Standards
- Pass specific # of units

All academic plans must be monitored up to a specific point in time and the plan must include the student completing the program within 150%. If the student won't be able to complete within the timeframe, then completion standards must be written into the standards. The student's progression will be monitored every term. If the student fails to meet the standards set up in the plan, the student will no longer be eligible for financial aid until the student re-establishes eligibility on their own.

NOTIFICATIONS

Once we run SAP, students will be notified of their status via their CSUSTAN Portal and their CSUSTAN email. Students will also be notified of the appeal process and how they may re-establish their eligibility.

*****ALL APPEALS FOR MAX UNITS WILL HAVE FINAL APPROVAL BY DIRECTOR OR DESIGNEE*****